

InvestMalaysia investmalaysia.mida.gov.my

Evaluation (Expatriate Post) User Guide for Applicant

Learn About the System





Chapte	r 1 INTRODUCTION	3
1.1	Intended User	3
1.2	Web Browser	3
1.3	URL	3
1.4	Common Fields and Definitions	
Chapte	r 2 INVEST MALAYSIA ONLINE PORTAL	6
2.1	Login PageError	! Bookmark not defined.
2.2	Dashboard Page	
2.2.	1 Task and Task List	12
2.2.	<i>J</i> - 1 <i>J</i>	
2.2.		
2.2.		21
	.4.1 New/Additional Expatriate Post Application	21
	.4.2 Extension & Post Approval Expatriate Post Application	
2.2.		
Chapte	r 3 COMMON SECTIONS FOR (ALL APPLICATION	N)30
3.1	Company	•
3.2	Previous Approval Records	
3.3	Project Cost	
3.4	Financing Details	
3.5	Manpower	
3.6	Supporting Documents	
3.7	Declaration Error	
3.8	APPLICATION FOR EXPATRIATE POST	
3.9	Company	
3.10	Previous Approval Records	
3.11	Application Information	
3.12	Financing Details	
3.13	Expatriate Post (Previous)	
3.14	Expatriate Post	
3.14	•	
3.14		
3.14	1 1	
3.14		
3.14	• •	
3.14		
3.15	Manpower	
3.16	Supporting Document	
3.17	Company Operation and Technology	
2 10	Declaration	62

Chapter 1 **INTRODUCTION**

This user guide will walkthrough the process of submitting Import Duty and/or Sales Tax Exemption application by providing step-by-step instructions with illustrations to help applicant understand each step.

1.1 Intended User

This user guide is targeted for:

• Applicant or Company

1.2 Web Browser

Best viewed in 1024 x 768 using <u>Google Chrome</u> or <u>Mozilla Firefox</u>. This website is mobile responsive.

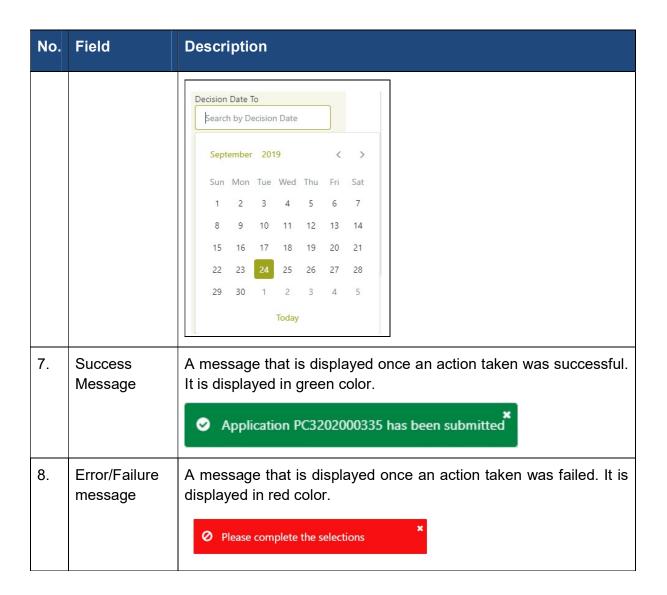
1.3 **URL**

https://investmalaysia.mida.gov.my

1.4 Common Fields and Definitions

No.	Field	Description
1.	Textbox	A box that allow user to type-in information. Usually, it has characters limit. Correspondence Address 9800 Montgomery Blvd NE If there is an asterisk (*) mark at the textbox, it means the information is required/mandatory.
2.	Button	An item that allow user to click and it will respond according to it's purpose; usually denoted as the button's name.

No.	Field	Description
		Search
3.	Radio button	A selection features that allows the user to choose only ONE selection from the data sets. Usually it's round-shaped.
		II. Sector Research and Development Private Higher Education Institution Private Higher Training Institution (Science, Technical or Vocational) Tourism Project (without Accommodation)
4.	Check Box	A selection features that allows the user to check/uncheck selections from the data sets. Usually it's box-shaped. III. Type of Exemption Import Duty Exemption Sales Tax Exemption
5.	Dropdown	A features that allows user to select a value from a series of option. Usually when user click a dropdown, a list of options will be displayed vertically and user may select one value from the list. Status Please Select Active Deactivated
6.	Calendar	A features that allows user to select a date from a calendar and/or time from a time range.



Chapter 2 INVEST MALAYSIA ONLINE PORTAL

2.1 Login Page

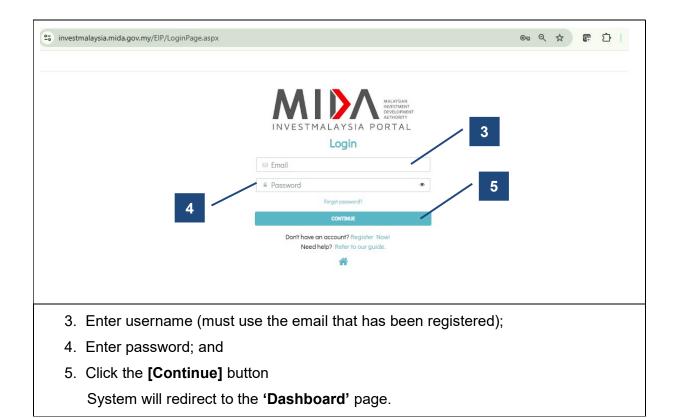


1. Open web browser.

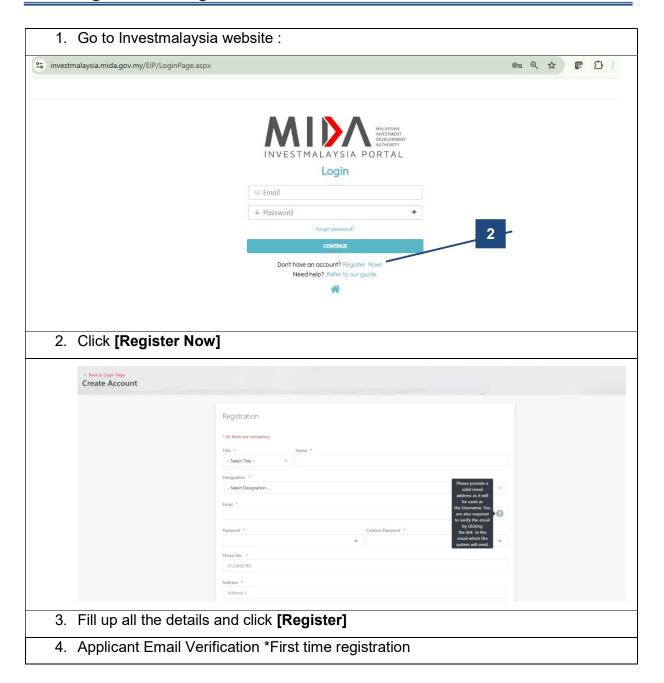
Insert URL: http://investmalaysia.mida.gov.my

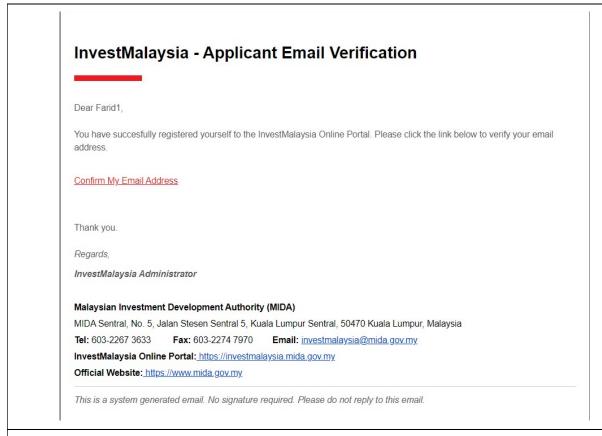


2. Click Login link to login to the system.

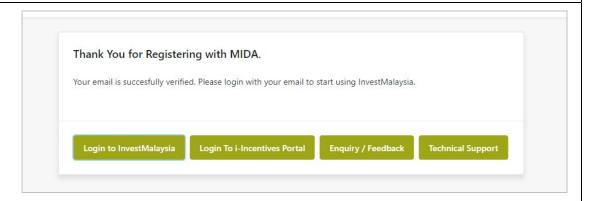


2.2 Registration Page

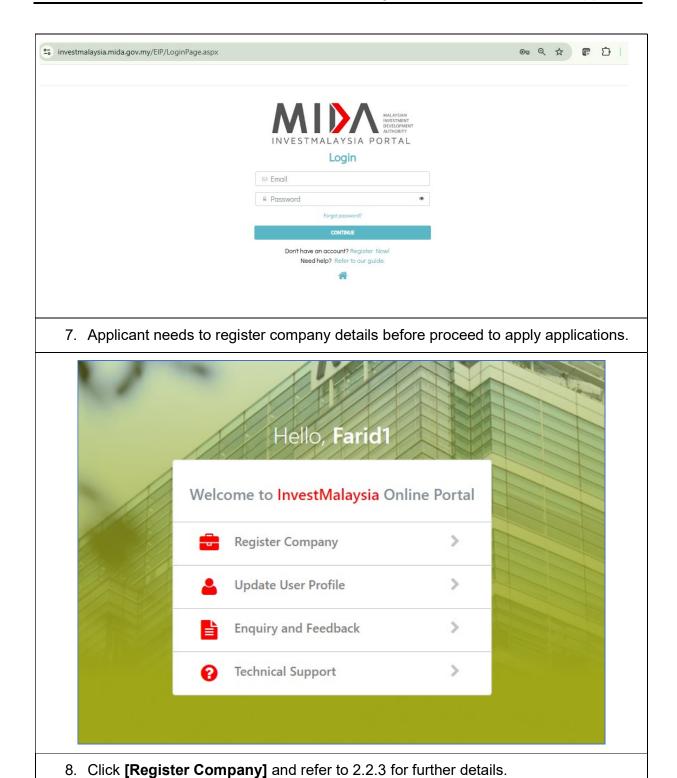




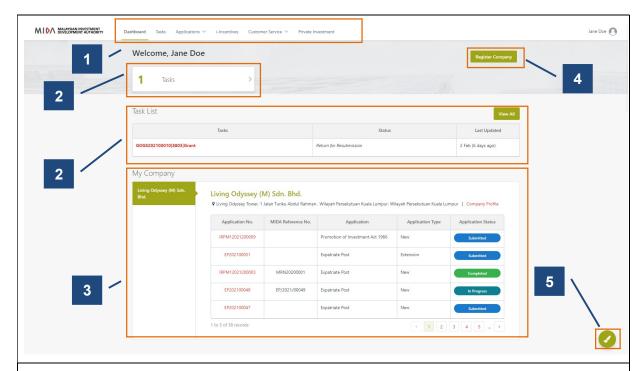
5. Once click on – [Confirm My Email Address] – system will pop up navigation screen



6. Click [Login to investMalaysia]

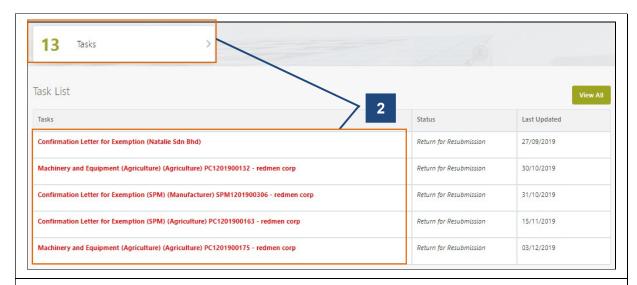


2.3 **Dashboard Page**

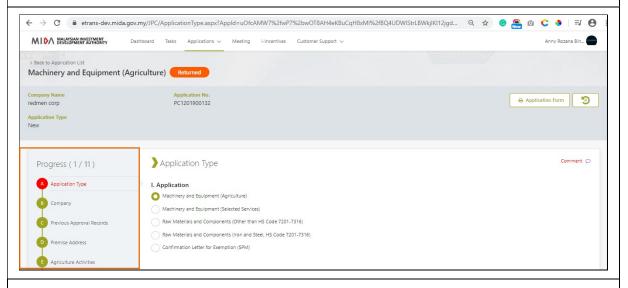


- 1. The **Main Menu** is a menu that will be on every page to make it easy for users to access each page.
- 2. The **Tasks and Task List** shall display a task list that needs to take action by the applicant (**Refer 2.2.1 Task List**).
- 3. **My Company** shall display a list of companies and applications for the applicant (Refer 2.2.2 My Company).
- 4. Register Company to allow applicants to create a new company (Refer 2.2.3 Register Company).
- 5. Color Brush to customize the theme (Refer 2.2.5 Color Brush).

2.3.1 Task and Task List

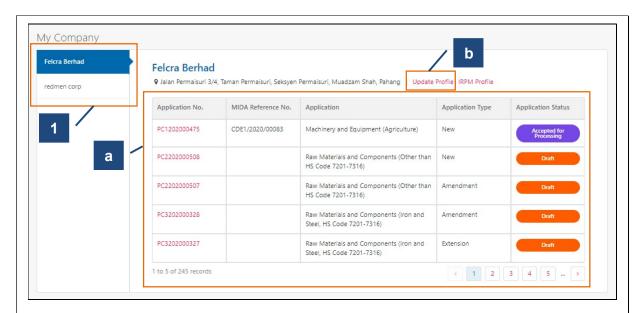


2. Click the application and below page shall be displayed.



Applications that are returned by the officer for correction purposes or for more information will be listed on the task list.

2.3.2 My Company



My Company section included 3 main items which are a list of companies, a list of applications, and a company profile update.

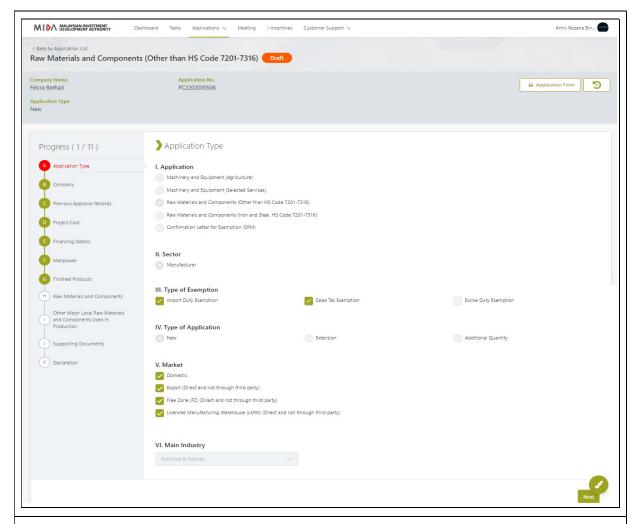
1. Select any of the listed **companies**

A list of applications for the company shall be displayed.



a. Click the [Application No.] link

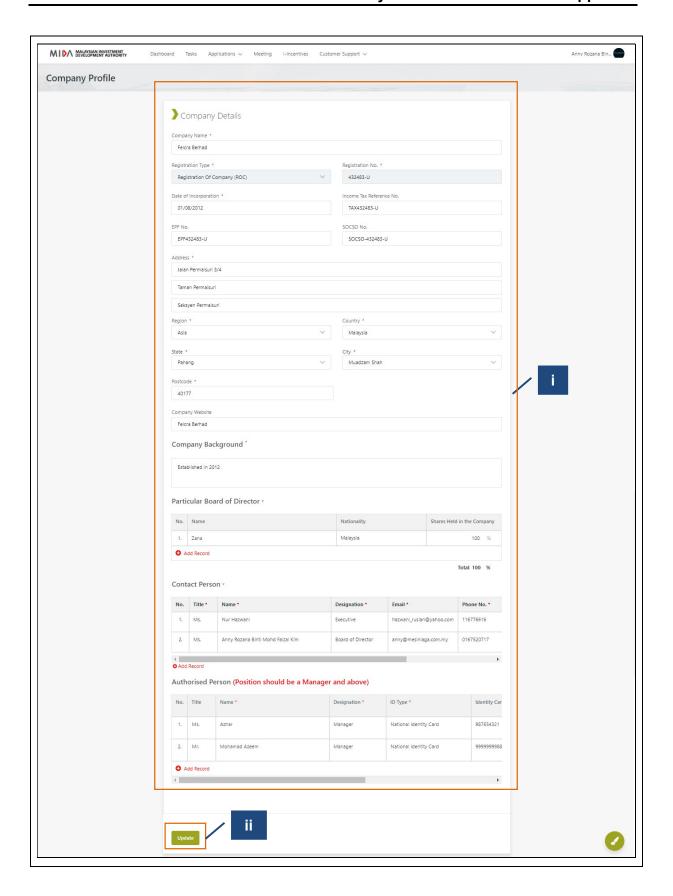
The application page shall be displayed.



The system shall display all sections and the section details. The company can view, update, and delete the information.



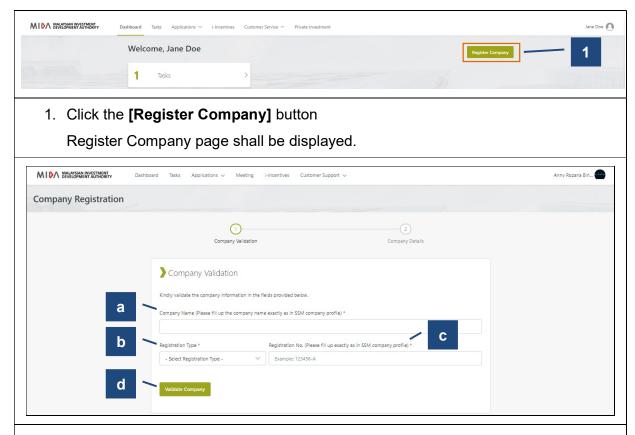
b. Click the [Company Profile] linkCompany Details page shall be displayed.



- i. Update the company's profile and all required details:
 - a) Date of Incorporation *
 - b) Income Tax Reference No.
 - c) EPF No.
 - d) Socso No.
 - e) Address *
 - f) Poscode *
 - g) Region *
 - h) Country *
 - i) State *
 - j) City *
 - k) Company Website
 - I) Company Background *
 - m) Particular Board of Director *
 - n) Contact Person *
 - o) Authorised Person (Position: Manager and above) *
- ii. Click the [Update] button and system shall display success message:



2.3.3 Register Company



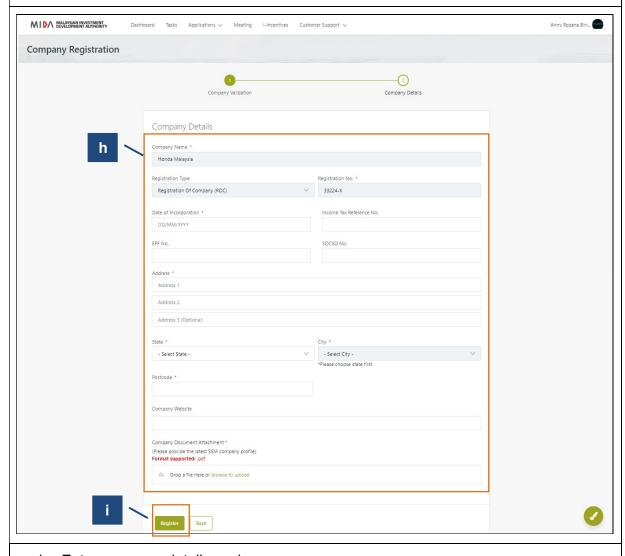
- a. Enter the exact details for Company Name * (This includes symbol characters (.)
 and abbreviations (Sdn Bhd));
- b. Registration Type *;
- c. Registration No. *; and
- d. Click the [Validate Company] button



e. If the company is registered with MIDA, the system will display the above message.

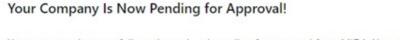


- f. If the company is not registered with MIDA, the system will display the above message.
- g. Click the [Register] button to proceed with company registration.



- h. Enter company details such as:
 - i. Date of Incorporation *
 - ii. Income Tax Reference No.
 - iii. SOCSO No.

- iv. EPF No.
- v. Address *
- vi. State *
- vii. City *
- viii. Postcode *
- ix. Company Website
- x. Company Document Attachment * (Latest SSM company profile)
- i. Click the [Register] button



Your company is succesfully registered and pending for approval from MIDA. You will receive an email notification once your company registration is approved.

j. The system will prompt the above message. Once the result is ready, the user will receive an email.





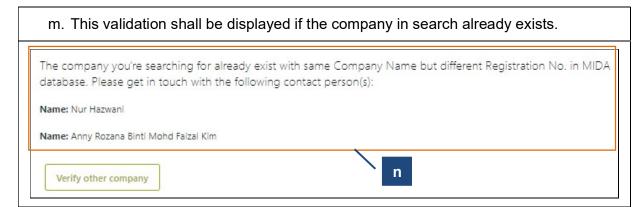
- k. This validation shall be displayed if the company in search is already being and pending for approval.
- I. Registration Status will be displayed on the dashboard.

The company you're searching for already exist in MIDA database. Please get in touch with the following contact person(s):

Name: Nur Hazwani

Name: Anny Rozana Binti Mohd Faizal Kim

Verify other company



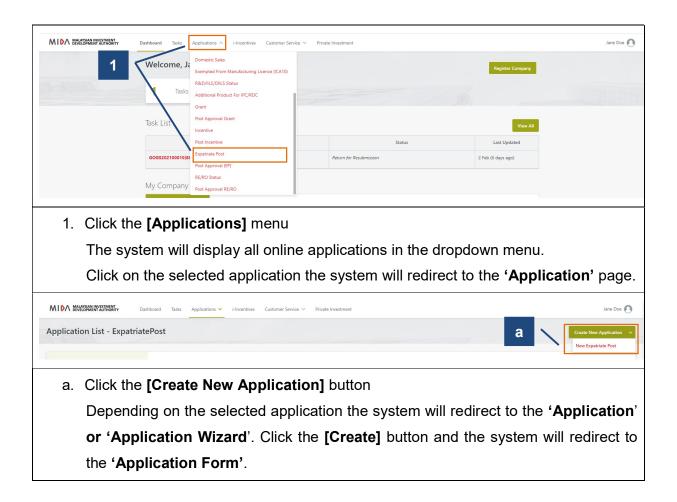
n. This validation shall be displayed if the company in search already exists but with different Registration No.

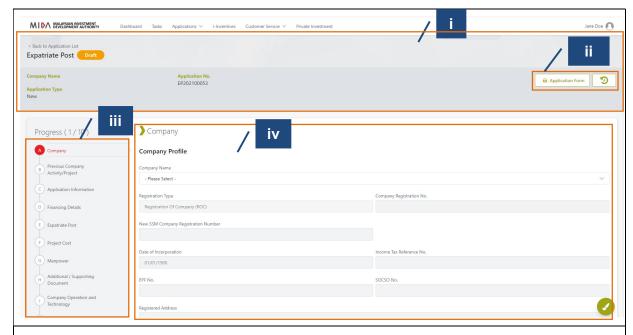


- o. This validation shall be displayed if the company in search already exists with the same Registration No. but different Company Name.
- p. Click the **[Verify other company]** button to verify other companies.

2.3.4 **Applications**

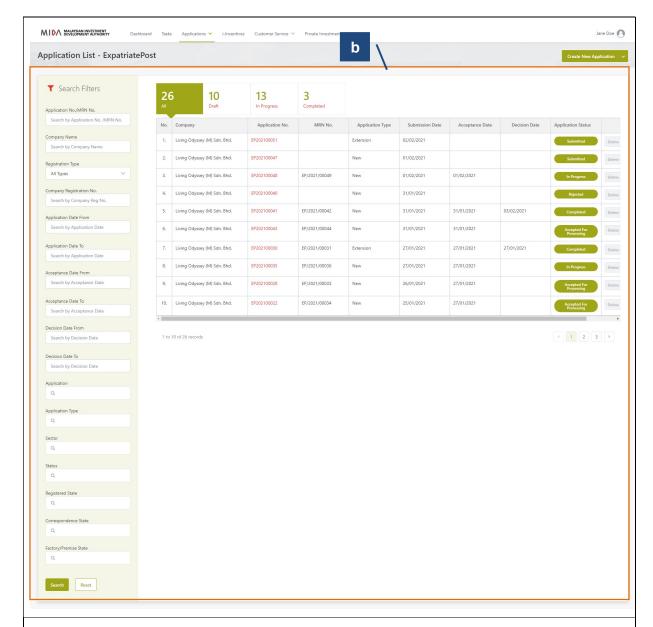
2.3.4.1 New/Additional Expatriate Post Application





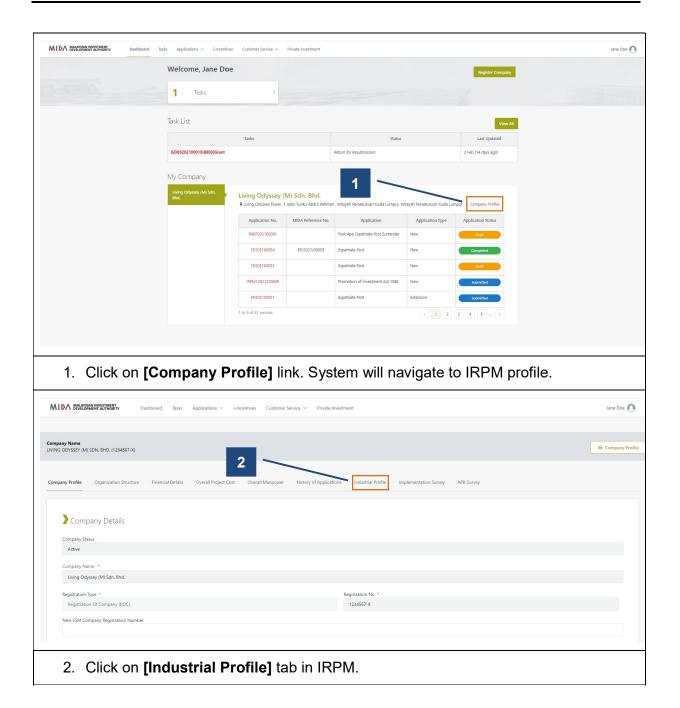
There is 4 component in the 'Application Form' page which are:

- i. **Banner** will display basic application information such as:
 - Company Name
 - Application No. and
 - Application Type
- ii. List of **Buttons** will display Application Form Print Preview and ApplicationTrail
- iii. List of **Sections** will display all sections involved in the application form
- iv. **Application Form** will display the detailed application form and need to fill in by the applicant/company



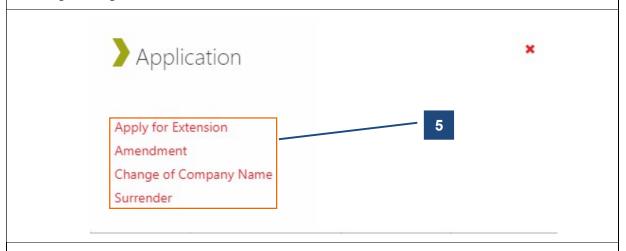
b. The system provides a search page for applicant/company to search the application information by entering information such as Company Name, Application No., MIDA Reference No., Sector, Status, and a combination of some application information.

2.3.4.2 Extension & Post Approval Expatriate Post Application

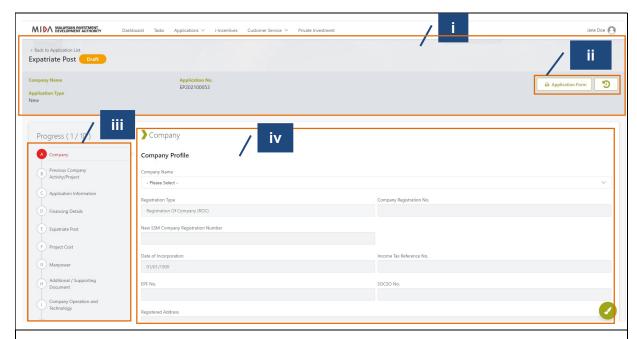




 Under [Approved Expatriate Post(s) by MIDA], select a record(s) and click on [Action] button



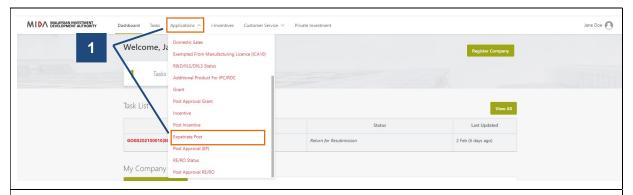
- 4. System will pop out list of action.
 - a. For Extension, select [Apply for Extension] and system will redirect to the 'Application Form'.
 - b. For Amendment, select [Amendment] and system will redirect to the 'Application Form'.
 - c. For Change of Company Name, select [Change of Company Name] and system will redirect to the 'Application Form'.
 - d. For Surrender, select [Surrender] and system will redirect to the 'Application Form'.



There is 4 component in the 'Application Form' page which are:

- i. Banner will display basic application information such as:
 - Company Name
 - Application No. and
 - Application Type
- ii. List of **Buttons** will display Application Form Print Preview and Application Trail
- iii. List of Sections will display all sections involved in the application form
- iv. Application Form will display the detailed application form and need to fill in by the applicant/company

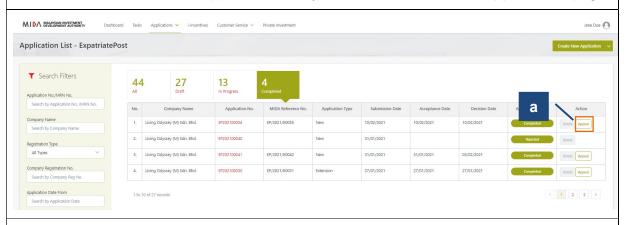
2.3.4.3 Appeal Expatriate Post Application



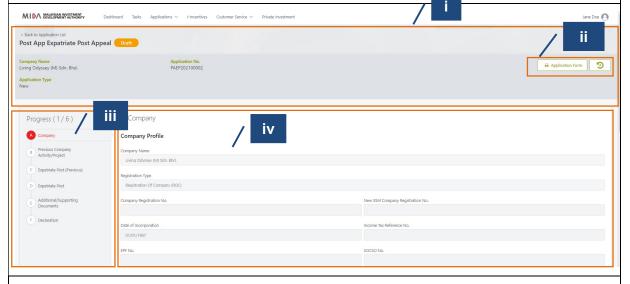
2. Click the [Applications] menu

The system will display all online applications in the dropdown menu.

Click on the selected application the system will redirect to the 'Application' page.



c. Click the [Appeal] and the system will redirect to the 'Application Form'.



There is 4 component in the 'Application Form' page which are:

i. **Banner** - will display basic application information such as:

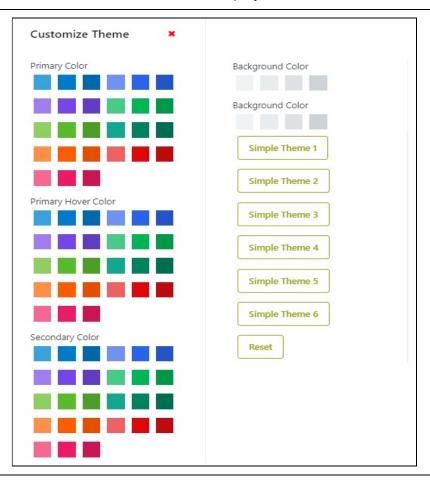
- Company Name
- Application No. and
- Application Type
- ii. List of **Buttons** will display Application Form Print Preview and Application Trail
- iii. List of **Sections** will display all sections involved in the application form
- iv. **Application Form** will display the detailed application form and need to fill in by the applicant/company

2.3.5 Color Brush



1. Click the [Color Brush] icon

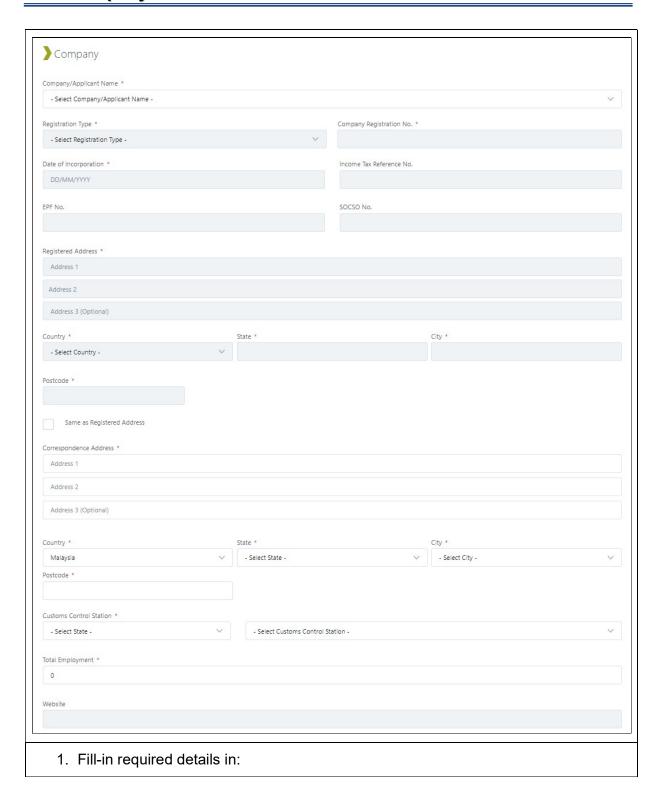
The customize theme screen shall be displayed.



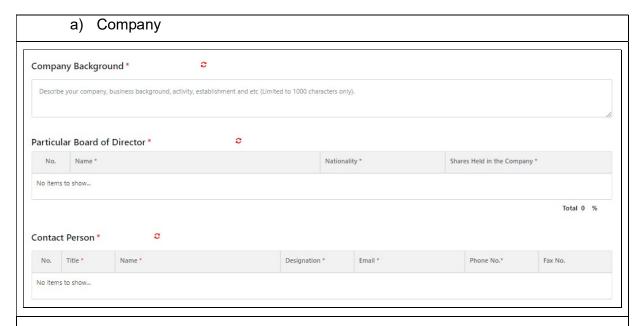
The applicant should be able to customize the InvestMalaysia theme by clicking Primary, Hover, Secondary, and Background Color. Customize themes can be saved and can be changed anytime. The theme can be reset as a default theme by clicking the 'Reset' button.

Chapter 3 COMMON SECTIONS FOR (ALL APPLICATION)

3.1 Company



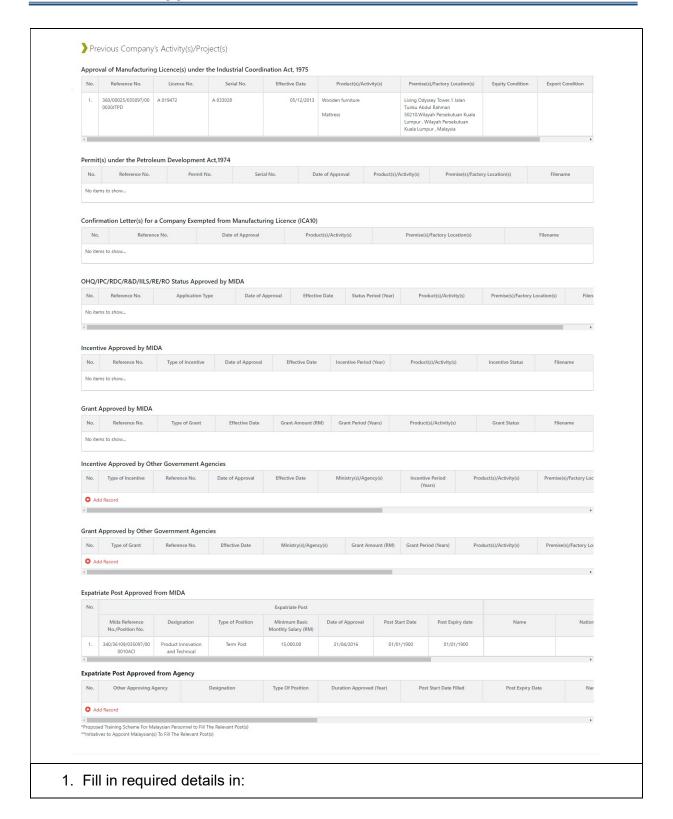
Page **30** of **73**



- c) Company Background
- d) Particular Board of Director
- e) Contact Person
- 2. Click the [Next] button

The system will redirect to the 'Previous Approval Records' section.

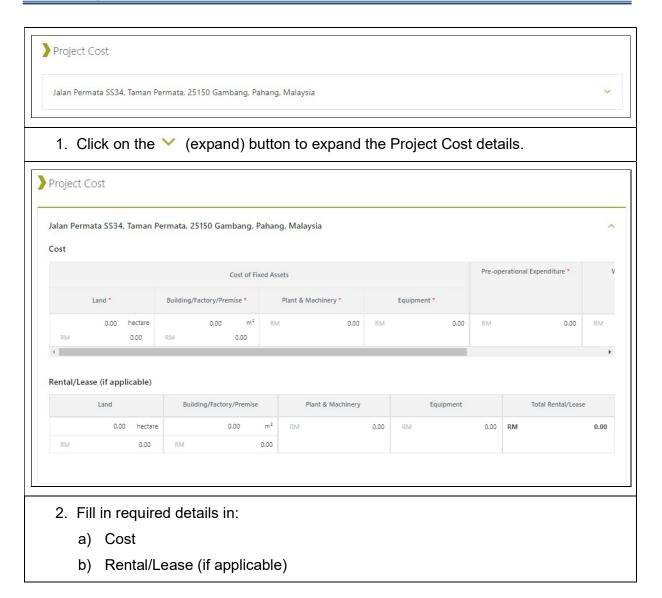
3.2 Previous Approval Records

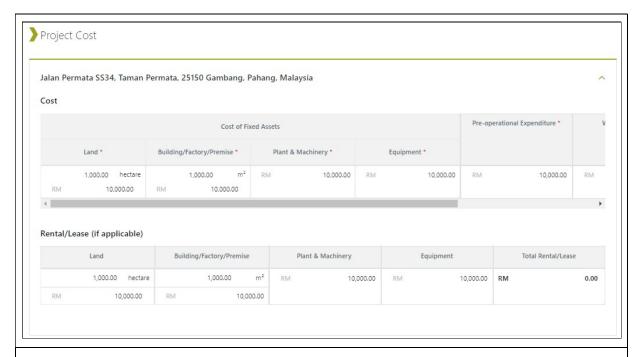


- a) Approval of Manufacturing Licence(s) under the Industrial Coordination Act,
 1975. (System will be default listed if applicant have apply manufacturing licence(s))
- b) Permit(s) under the Petroleum Development Act, 1974. (System will be default listed if applicant have apply Permit (s))
- c) Confirmation Letter for a Company Exempted from Manufacturing License (ICA 10) (System will be default listed if applicant have ICA10 confirmation letter)
- d) OHQ/IPC/RDC/R&D/IILS/RE/RO Status Approved by MIDA (System will default listed if OHQ/IPC/RDC/R&D/IILS/RE/RO Status Approved by MIDA)
- e) Incentive Approved by MIDA (System will default listed if application have status completed by MIDA)
- f) Grant Approved by MIDA (System will default listed if application have status completed by MIDA)
- g) Incentive Approved by Other Government Agencies (add record if applicable)
- h) Grant Approved by Other Government Agencies (add record if applicable)
- i) Expatriate Post Approved from Agency
- 2. Click the [Next] button

The system will redirect to 'Next' section.

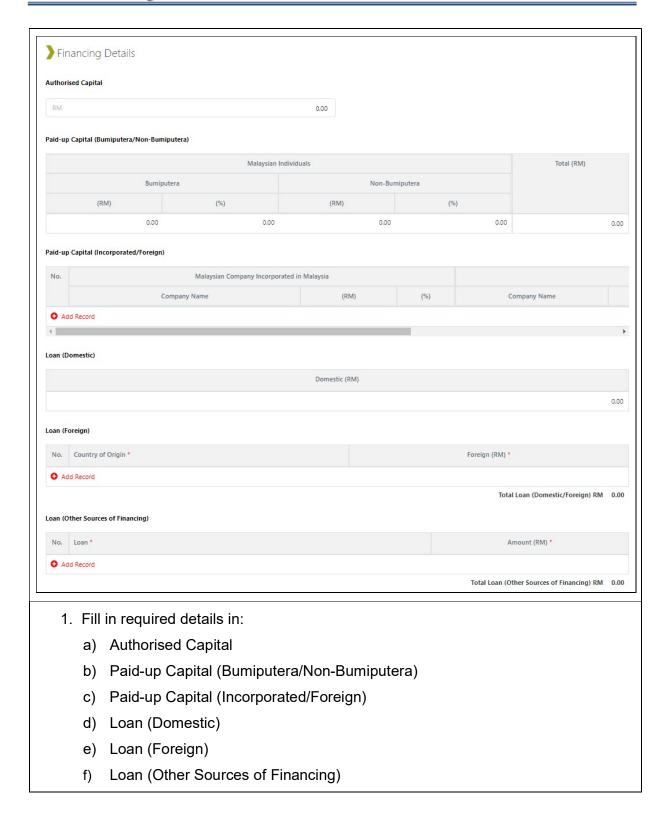
3.3 Project Cost





- 3. Click the [Next] button
- 4. The system will redirect to the 'Financing Details' section.

3.4 Financing Details





- g) Shareholder's Fund
- h) Equity Structure
- i) Ultimate Parent/Holding Company
- 2. Click the [Next] button

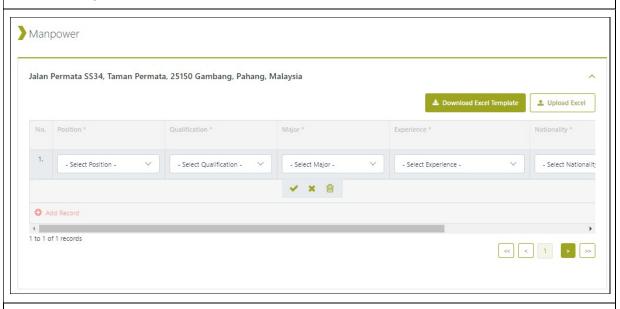
The system will redirect to the 'Manpower' section.

3.5 Manpower





- 1. Fill in required details in 'Manpower'
- 2. Click the [+Add Record]
- 3. The system will add a new row to insert the details.

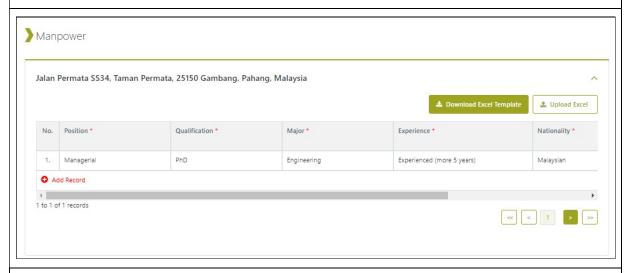


4. Fill in required details:

- a) Position
- b) Qualification
- c) Major
- d) Experience
- e) Nationality
- f) Average Salary per Month (RM)
- g) Number of Staff



- 5. Click **Save**] button
- 6. The system will save and display a services activity.



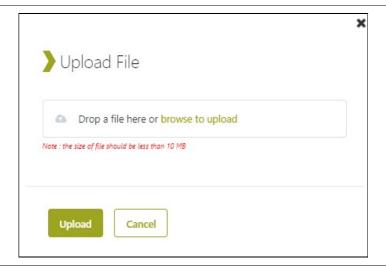
7. Click the [Next] button

The system will redirect to 'Next' section.

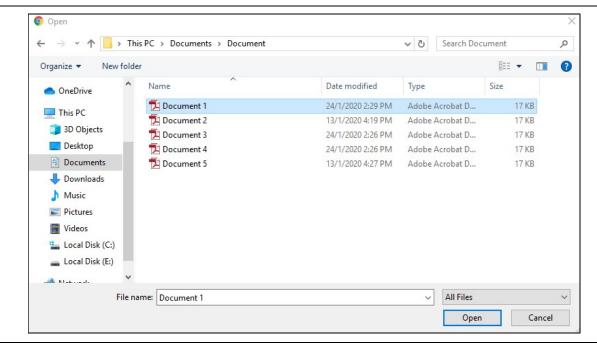
InvestMalaysia ICA10 User Guide for Applicant	

3.6 Supporting Documents

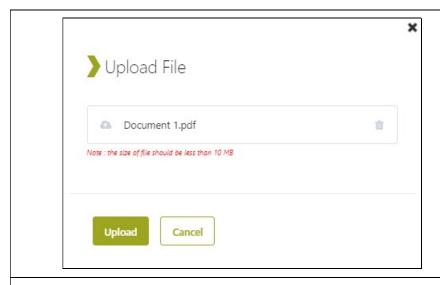
- a) Upload mandatory document (denoted as '*' sign) by click [Upload File]
- b) The system will display pop-up message 'Upload File'



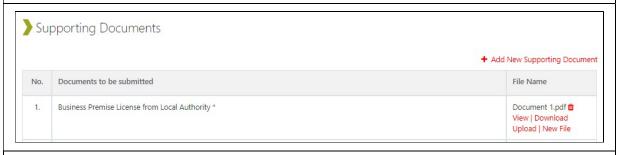
- c) Click the 'browse to upload'
- d) The system will open the windows file upload.



- 6. Select a file and click [Open] button
- 7. Then system will display the filename and ready to be uploaded.



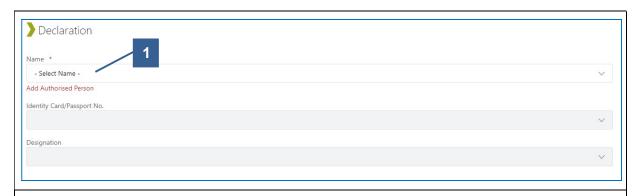
- 8. Click the [Upload] button
- 9. The system will display the filename at 'Supporting Document'.



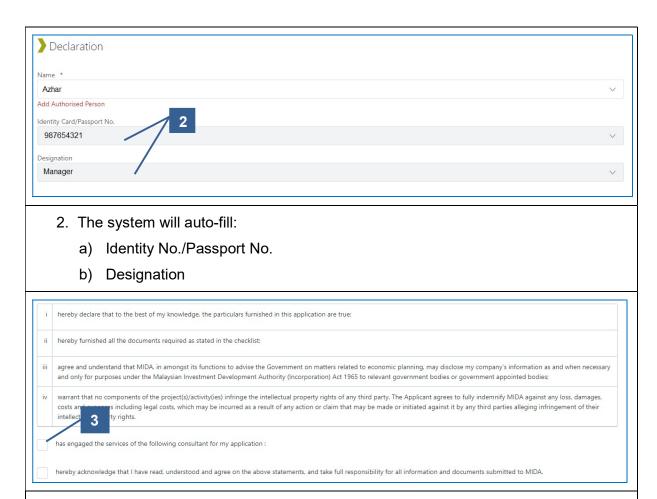
10.Click the [Next] button

The system will redirect to the 'Declaration' section.

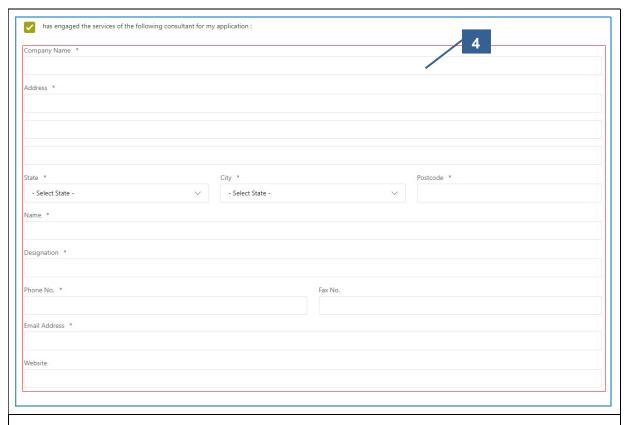
3.7 Declaration



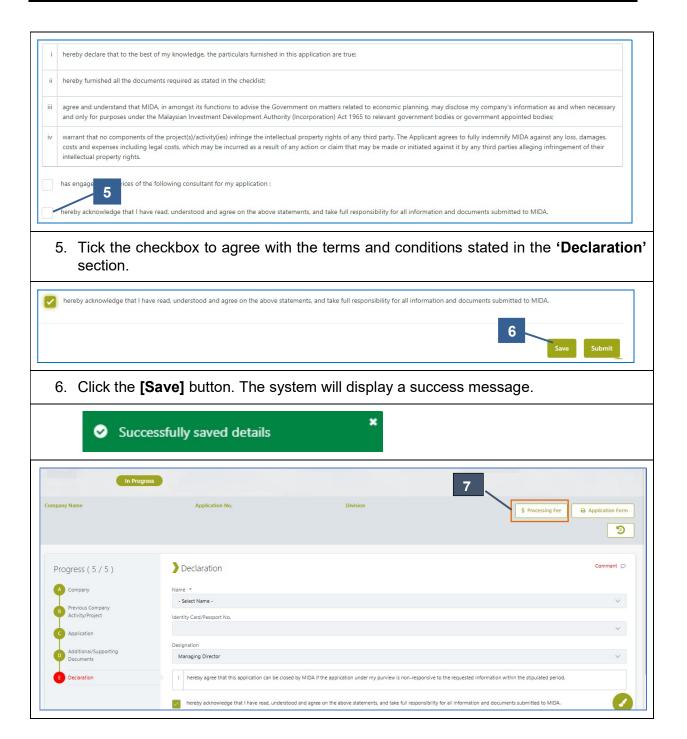
1. Click the dropdown 'Name'. Select an Authorised Person from the dropdown list.

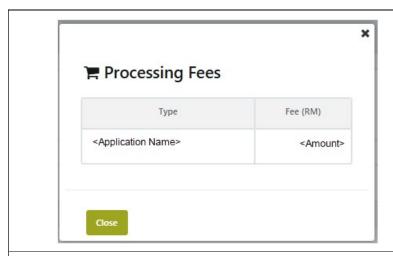


3. Tick the checkbox if engaging consultant services.

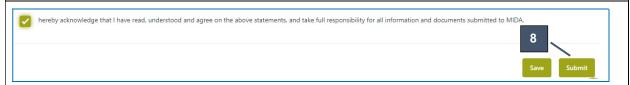


- 4. Fill in Consultant details such as:
 - (a) Company Name
 - (b) Address
 - (c) State
 - (d) City
 - (e) Postcode
 - (f) Name
 - (g) Designation
 - (h) Phone No.
 - (i) Fax No.
 - (j) Email Address
 - (k) Website

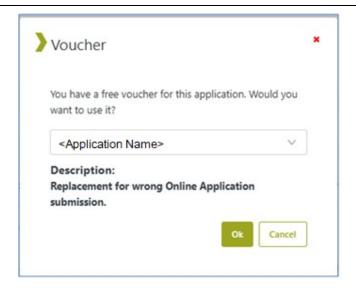




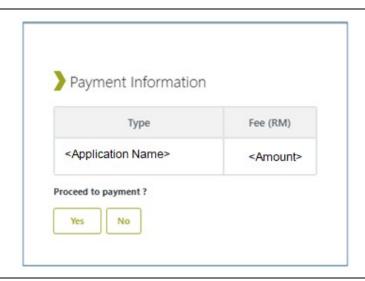
7. To check the application processing fee in the application header, click the [Processing Fee] button.



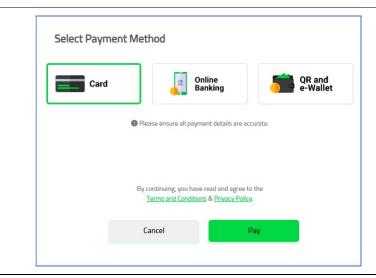
8. Click the **[Submit]** button, and a popup message will appear if the application requires a submission fee and the company has a free voucher, allowing it to be applied.



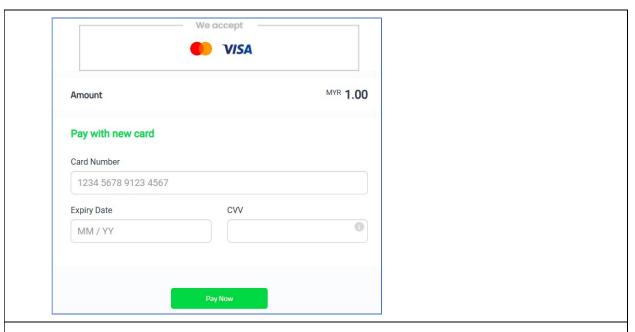
9. Click the **[Submit]** button, and a popup message will appear if the application requires a submission fee and the company either does not have a free voucher or has chosen not to use it.



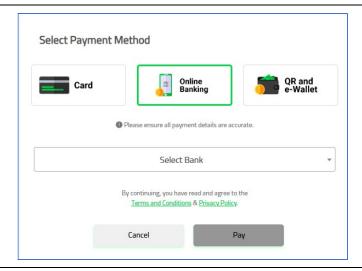
10. If the company clicks [Yes] to proceed with payment, the system will display the payment screen for the company to select payment option and click on [Pay] to make the payment.



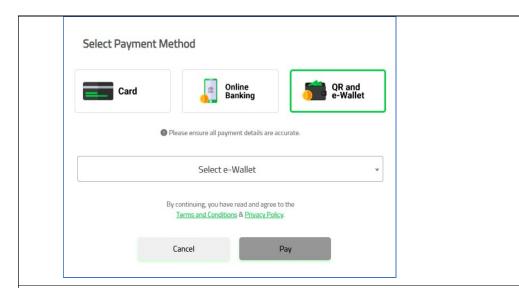
11. If the company select Card as payment option.



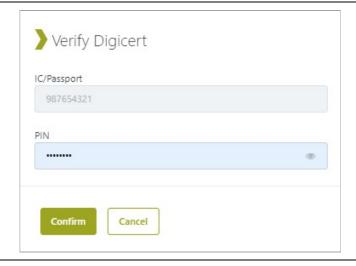
12. If the company select Online Banking as payment option.



13. If the company select QR and e-Wallet as payment option.



14. A popup message will appear to verify the Digicert if the payment has been made or if the application does not require a processing fee.



- 15. Click the [Cancel] button system will return to the 'Declaration' section.
- 16.Insert PIN and click the [Confirm] button
- 17. The system will display a success message.



18. The system will show the above pop-up message as the submission is successful. Now the user may wait for the notification email from MIDA regards the further process.



3.8 APPLICATION FOR EXPATRIATE POST

3.9 Company

This section is applicable for all types of Expatriate Post applications.

The application form shall use the standardised "Company" section with no variations. Please refer item 3.1 for details.

3.10 Previous Approval Records

This section is applicable for all types of Expatriate Post applications.

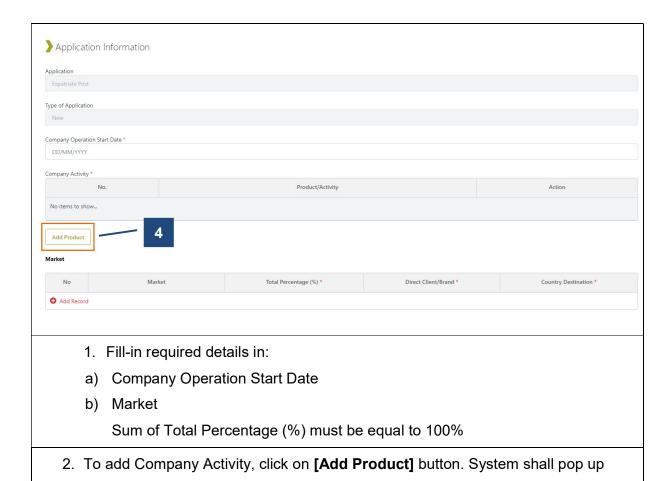
The application form shall use the standardised "Previous Approval Records" section with no variations. Please refer item 3.2 for details.

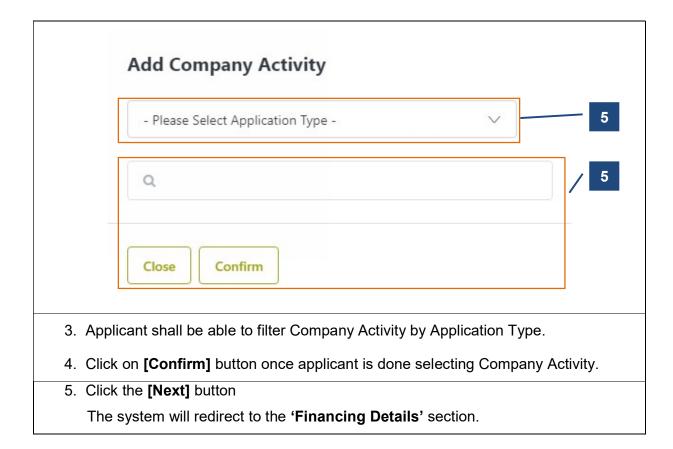
3.11 Application Information

This section is applicable for the following Expatriate Post application:

- 1. New/Additional
- 2. Extension
- 3. Post Approval Amendment

"Add Company Activity"





3.12 Financing Details

This section is applicable for the following Expatriate Post application:

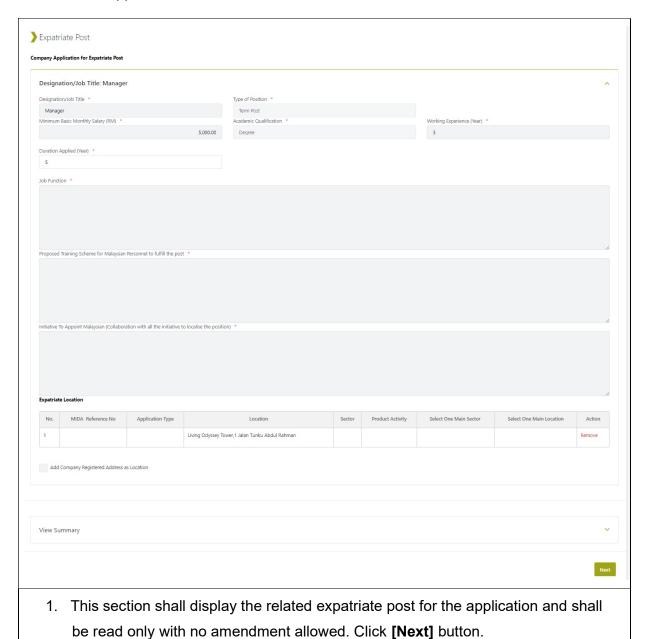
- 1. New/Additional
- 2. Extension
- 3. Post Approval Amendment

The application form shall use the standardised "Financing Details" section with no variations. Please refer item 3.4 for details.

3.13 Expatriate Post (Previous)

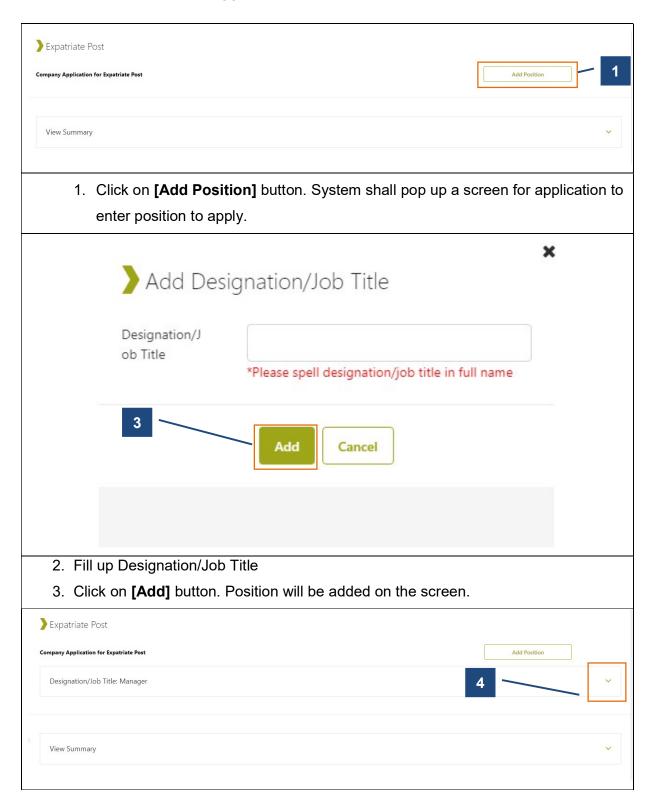
This section shall be applicable for the following Expatriate Post applications:

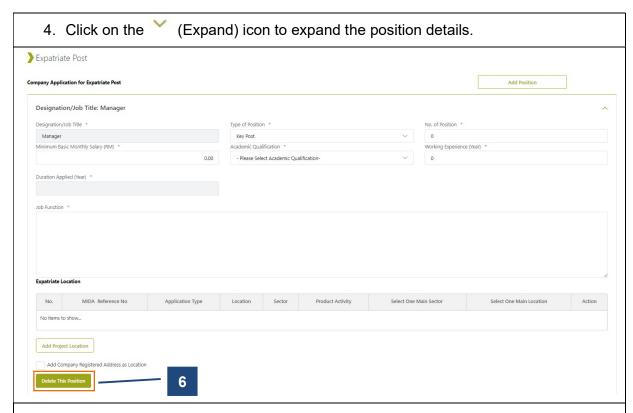
- 1. Post Approval Appeal
- 2. Post Approval Amendment
- 3. Post Approval Change of Company Name
- 4. Post Approval Surrender



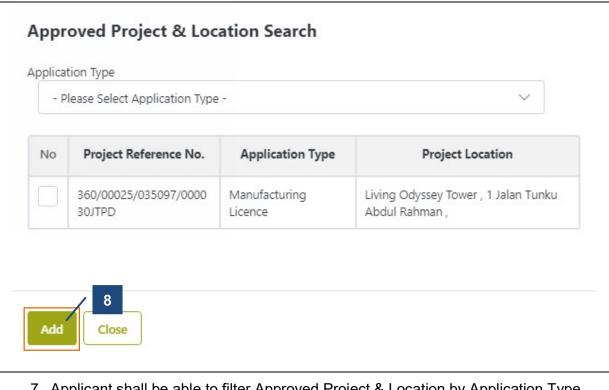
3.14 Expatriate Post

3.14.1 New/Additional Application





- 5. Fill-in required details in:
 - a) Type of Position
 - b) No. of Position
 - c) Minimum Basic Monthly Salary (RM)
 - d) Academic Qualification
 - e) Working Experience (Year)
 - f) Duration Applied (Year)This field shall be available only when Type of Position is Term Post.
 - g) Job Function
- Click on [Add Project Location] button. System shall pop out "Approved Project & Location Search".

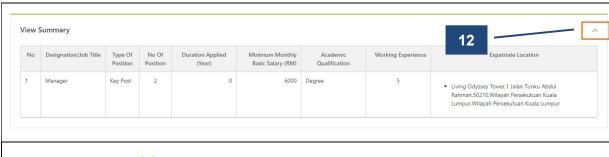


- 7. Applicant shall be able to filter Approved Project & Location by Application Type.
- 8. Click on [Add] button once applicant is done selecting Approved Project & Location.



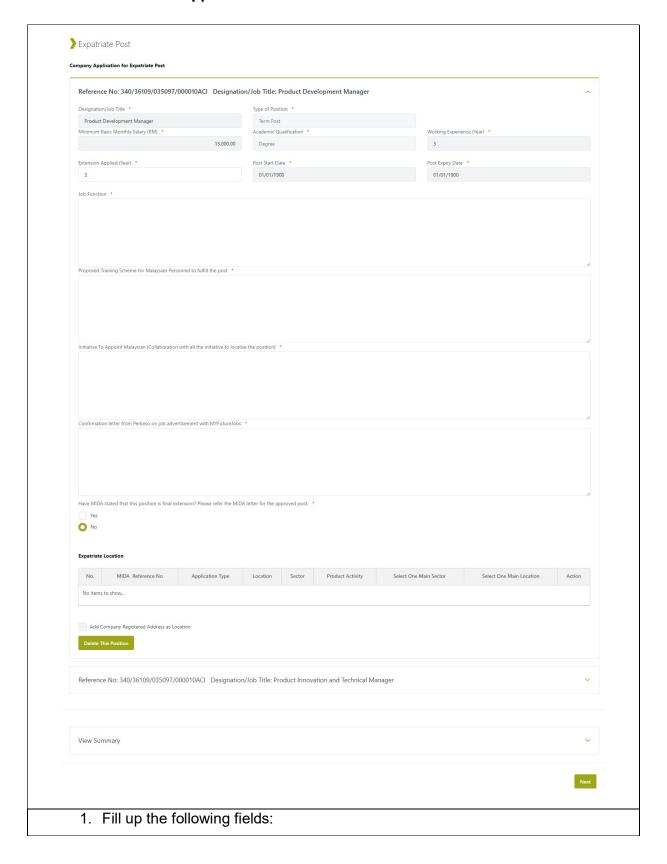
- 9. Check on "Add Company Registered Address as Location" if the expatriate post is expected to also be based at the company address.
- 10. Select one main sector and one main location from the list of expatriate location
- 11. Click on [Delete This Position] button to delete the position.

InvestMalaysia ICA10 User Guide for Applicant



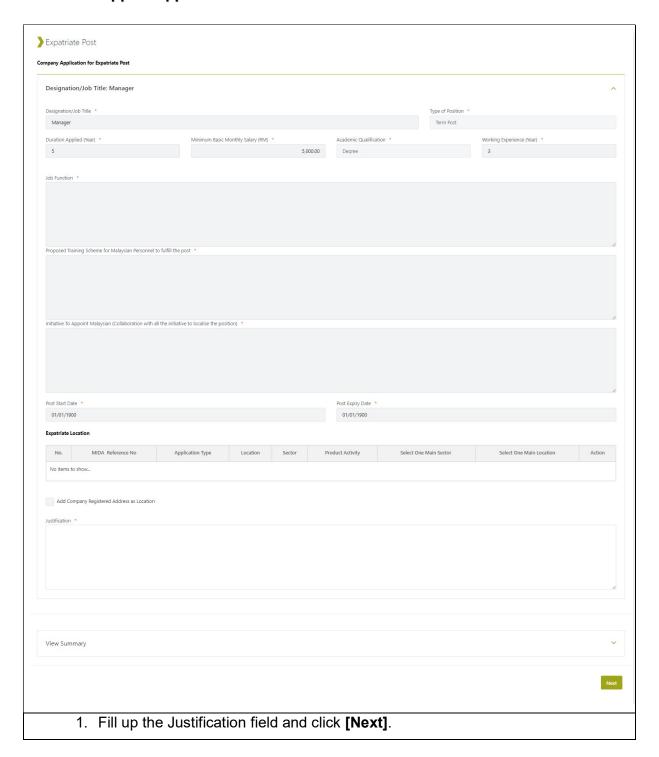
- 12. Click on the (Expand) icon to expand the summary.
- 13. All the position applied will be displayed in View Summary.

3.14.1 Extension Application

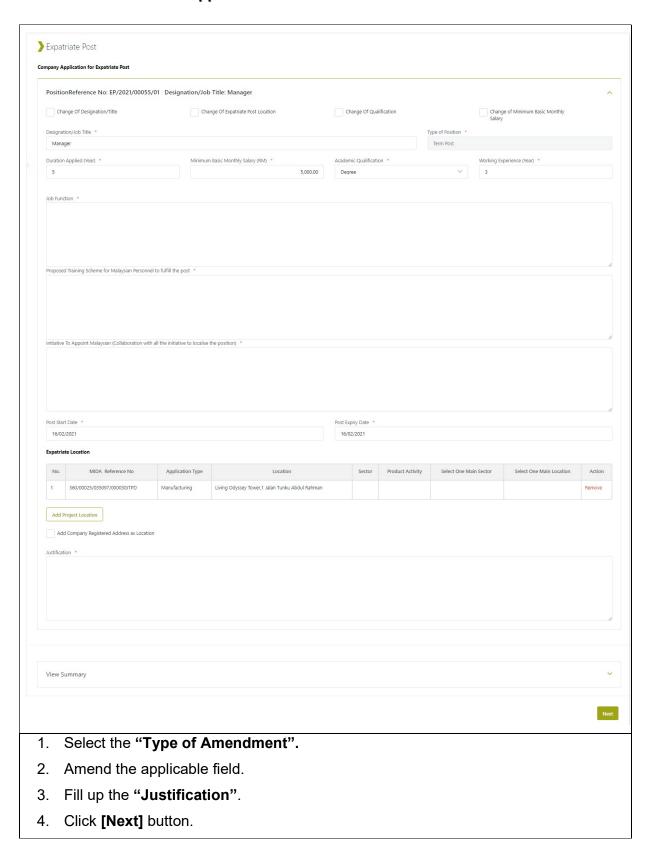


- a. Exension Applied (Year)
- b. Job Function
- c. Proposed Training Scheme for Malaysian Personnel to fulfill the post
- d. Initiative To Appoint Malaysian (Collaboration with all the initiative to localise the position)
- e. Justification
- 2. click [Next].

3.14.2 Appeal Application



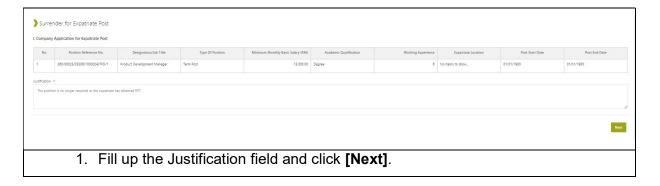
3.14.3 Amendment Application



3.14.4 Change of Company Name Application



3.14.5 Surrender Application



3.15 Manpower

This section is applicable for the following Expatriate Post application:

- 1. New/Additional
- 2. Extension

The application form shall use the standardised "Manpower" section with no variations. Please refer item 3.5 for details.

3.16 Supporting Document

This section is applicable for all types of Expatriate Post applications.

The application form shall use the standardised "Supporting Document" section with no variations. Please refer item 3.6 for details.

3.17 Company Operation and Technology

This section is applicable for all types of Expatriate Post applications.

The application form shall use the standardised "Company Operation and Technology" section with no variations. Please refer item 3.1 for details.

3.18 **Declaration**

This section is applicable for all types of Expatriate Post applications.

The application form shall use the standardised "Declaration" section with no variations. Please refer item 3.7 for details.

3.19 Application is Returned by MIDA due to incomplete information



InvestMalaysia - Returned Application ML202100049

Dear midamalaysia 123,

Your application ML202100049 has been returned.

Remark: No product description

Please update and resubmit your application.

Thank you.

Regards,

InvestMalaysia Administrator

Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

This is a system generated email. No signature required. Please do not reply to this email.

3.20 Acknowledgement Email and Letter when application is received and being processed

	M I DA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY
InvestMalaysia - Permohon	an Diterima MIDA ICA10/2021/00024
Tuan/Puan,	
Adalah dimaklumkan bahawa permohonan sya	arikat tuan/puan telah diterima dan sedang dipertimbangkan.
No. Ruj. MIDA No. Ruj. Permohonan Tarikh Diterima	: ICA10/2021/00024 : ICA10202100033 : 14/02/2021 02:10:25
Nama Syarikat No. Pendaftaran Syarikat Pegawai Dihubungi Jawatan No. Telefon Emel Alamat	: 0000003P SDN BHD : 0000003P : : Manager : 01101234567
Bahagian Pengarah/Timbalan Pengarah No. Telefon Emel	: Kimia dan Bahan Termaju : : 0322676773
Pegawai MIDA No. Telefon Emel	: 0322676726
Sekian, terima kasih.	
InvestMalaysia Administrator	
Malaysian Investment Development Authori MIDA Sentral, No. 5, Jalan Stesen Sentral 5, K Tel: 603-2267 3633 Fax: 603-2274 7970 InvestMalaysia Online Portal: https://investm Official Website: https://www.mida.gov.my	uala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia Email: investmalaysia@mida.gov.my

3.21 Email Notification when application is successful



InvestMalaysia - Pemberitahuan Surat Keputusan [Company Name] Reference No.]

Tuan/Puan,

Adalah dimaklumkan bahawa Surat Keputusan bagi permohonan syarikat tuan/puan [Company Name] [Reference No.

Surat Keputusan tersebut boleh dimuat turun menerusi:

Surat Keputusan: PDA/2021/00011

MIDA menggunapakai Tandatangan Digital (Public Key Infrastructure (PKI/Digital Certificate)) ke atas Surat Keputusan yang dikeluarkan. Penggunaan sistem ini membolehkan:

- i) Pihak syarikat tuan/puan menerima Surat Keputusan secara online.
- Pihak Kementerian Kewangan, MITI, dan Jabatan Kastam DiRaja menerima dan mengakses Surat Keputusan secara online.

Sekian, terima kasih.

InvestMalaysia Administrator

Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

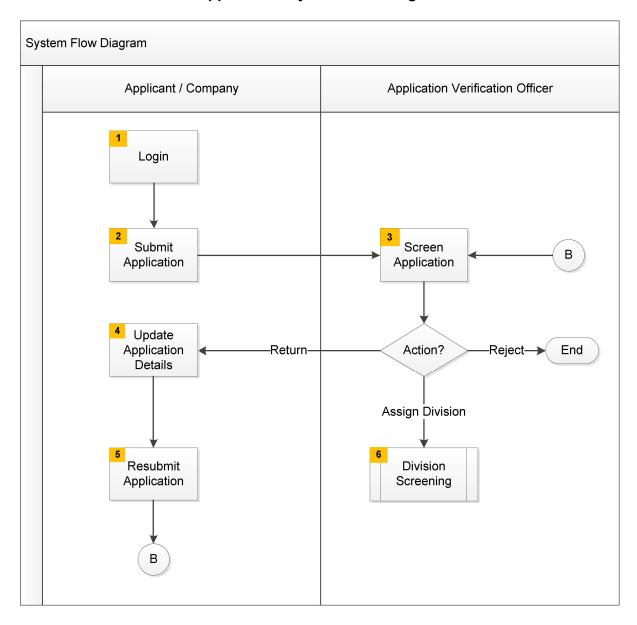
Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

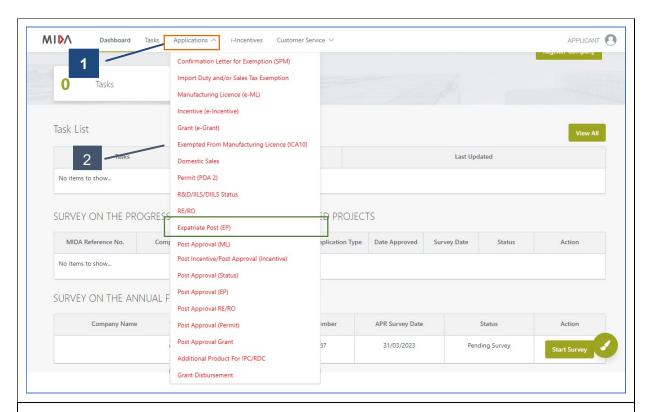
This is a system generated email. No signature required. Please do not reply to this email.

Appendix 1: System Flow Diagram



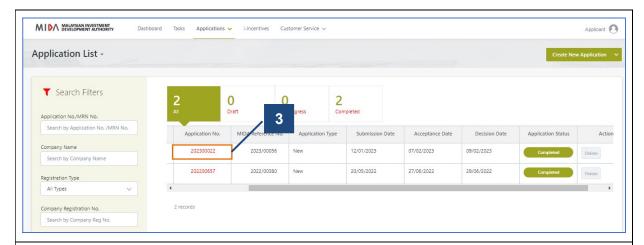
3.22 Download Decision Letter and Verify QR Code





Upon receiving email notification when application is successful, user shall be able to view the Decision Letter in the application form.

- 1. To view the application, click on the **[Applications]** menu. The system will display all online modules in the dropdown menu.
- 2. Click on the module link that user wish to open



3. Once the **Application List** for the selected module is displayed, click on the **[Application No]** link that user wish to view.

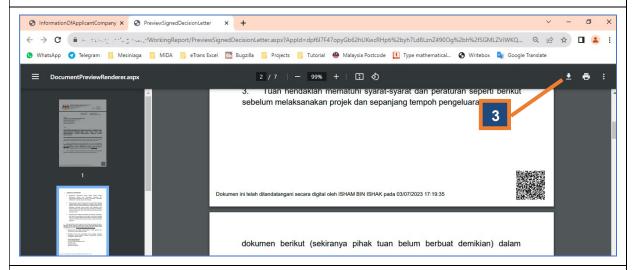


4. System will display the selected application form

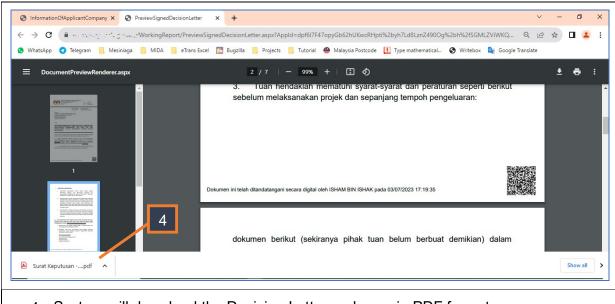
3.22.2 Download Decision Letter



1. From the Application Form header, click on the [Decision Letter] action button.

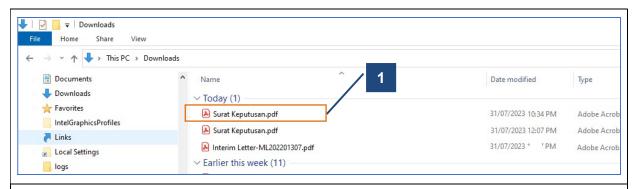


- 2. System will display the Decision Letter in a new browser tab.
- 3. Click on the [Download] icon to download the document to local folder.



4. System will download the Decision Letter and save in PDF format.

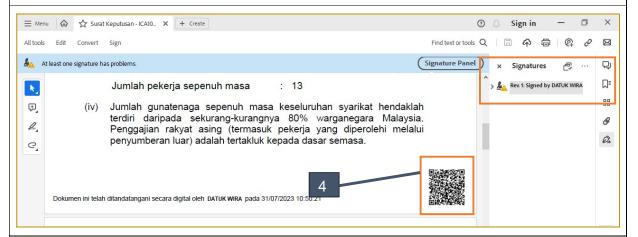
3.22.3 Verify QR Code



1. Once the Decision Letter is downloaded, navigate to the location of the document and launch the document.



System will display the selected document in PDF Reader application. At the top
right of the document, user can click the [Signature Panel] to view the digital
signature details.



- 3. System will display the name of the Officer who digitally signed the letter.
- 4. At the bottom of the first page, there is a QR Code that user can scan using a mobile application to validate the letter.
- 5. The QR Code embedded in the document **can only** be read by **eValidator** mobile application.
- 6. Please refer to the User Guide document "[Invest Malaysia] eValidator Mobile Application" (MIDA QR Code mobile application) on how to install the mobile application.

Chapter 4 System Flow Diagram

