

Post Approval Representative Office (RE) / Regional Ofice (RO) User Guide for Applicant

Learn About the System (Version 1.3)



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Chapter 1 INTRODUCTION

This user guide will walkthrough the process of submitting Import Duty and/or Sales Tax Exemption application by providing step-by-step instructions with illustrations to help applicant understand each step.

1.1 Intended User

This user guide is targeted for:

Applicant or Company

1.2 Web Browser

Best viewed in 1024 x 768 using <u>Google Chrome</u> or <u>Mozilla Firefox</u>. This website is mobile responsive.

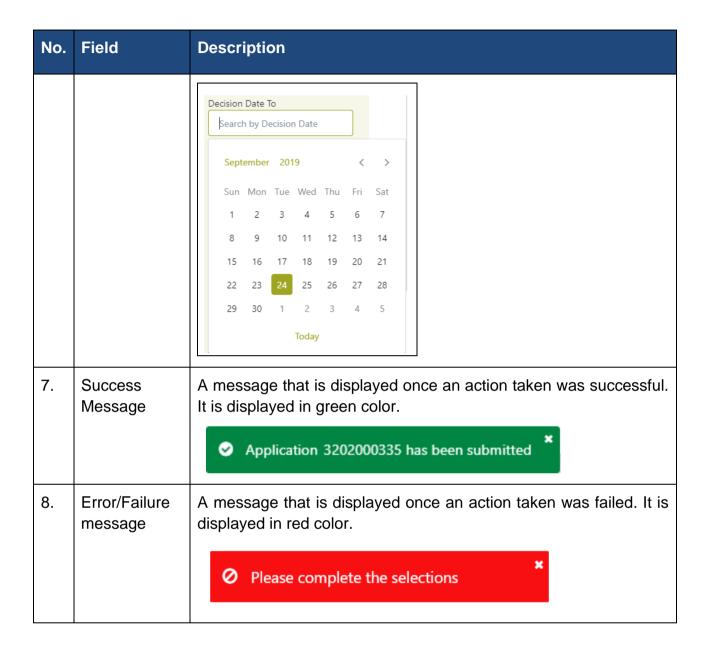
1.3 **URL**

https://investmalaysia.mida.gov.my

1.4 Common Fields and Definitions

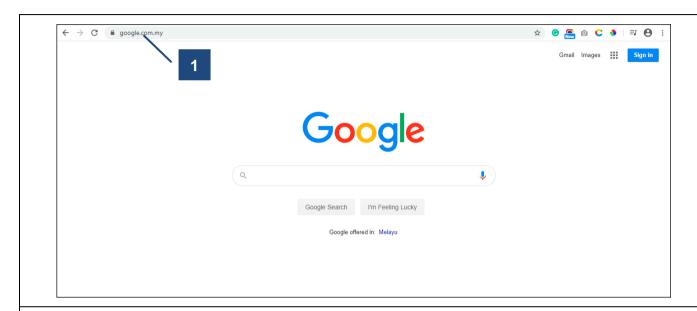
No.	Field	Description
1.	Textbox	A box that allow user to type-in information. Usually, it has characters limit. Correspondence Address 9800 Montgomery Blvd NE If there is an asterisk (*) mark at the textbox, it means the information is required/mandatory.

No.	Field	Description
2.	Button	An item that allow user to click and it will respond according to it's purpose; usually denoted as the button's name. Search
3.	Radio button	A selection features that allows the user to choose only ONE selection from the data sets. Usually it's round-shaped. Options Option 1 Option 2 Option 3
4.	Check Box	A selection features that allows the user to check/uncheck selections from the data sets. Usually it's box-shaped. Selection Item 1
5.	Dropdown	A features that allows user to select a value from a series of option. Usually when user click a dropdown, a list of options will be displayed vertically and user may select one value from the list. Status Please Select Active Deactivated
6.	Calendar	A features that allows user to select a date from a calendar and/or time from a time range.



Chapter 2 INVEST MALAYSIA ONLINE PORTAL

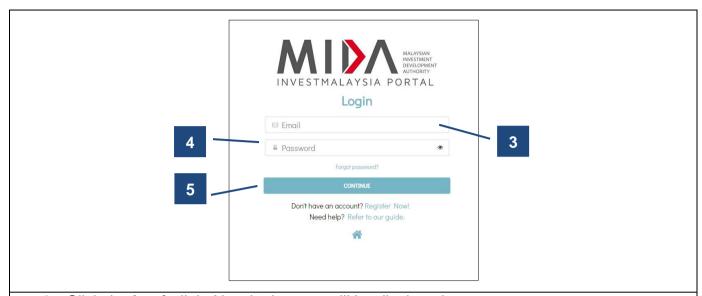
2.1 Login Page & Registration Page



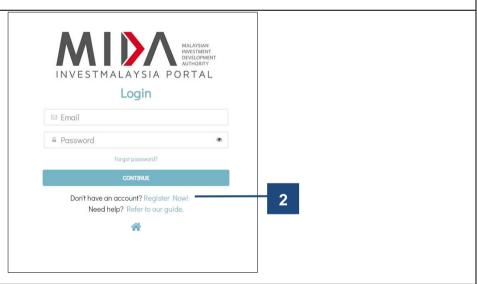
1. Open web browser.

Insert URL: http://investmalaysia.mida.gov.my

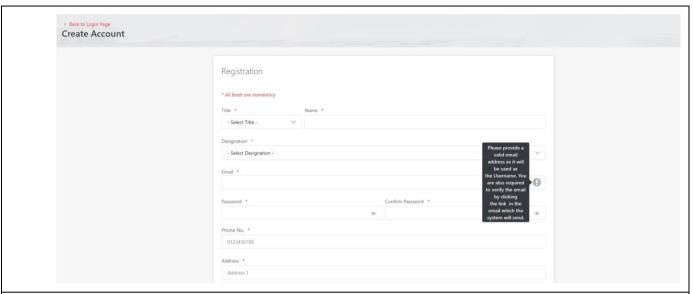




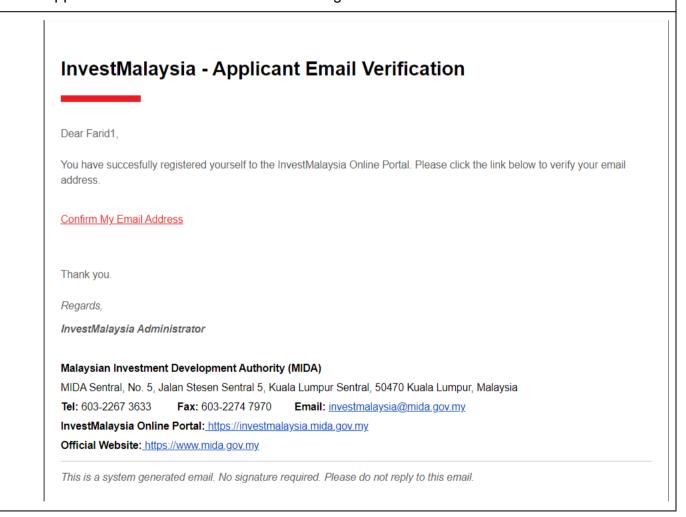
- 2. Click the **Login** link. New login page will be displayed
- 3. Enter username (must use the email that has been registered);
- 4. Enter password; and
- Click the [CONTINUE] buttonSystem will redirect to the 'Dashboard' page.
- 1. Go to Investmalaysia website:



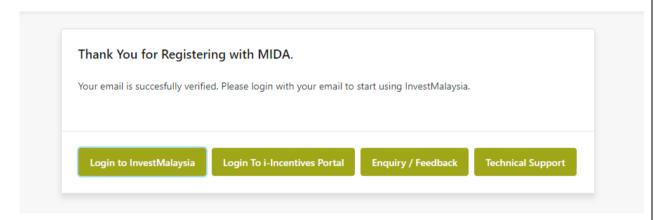
2. Click [Register Now!]



- 3. Fill up all the details and click [Register]
- 4. Applicant Email Verification *First time registration



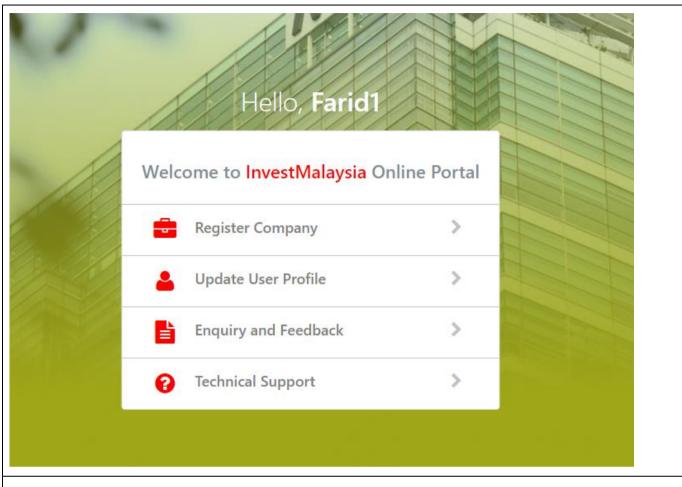
5. Once click on - [Confirm My Email Address] - system will pop up navigation screen



6. Click [Login to investMalaysia]

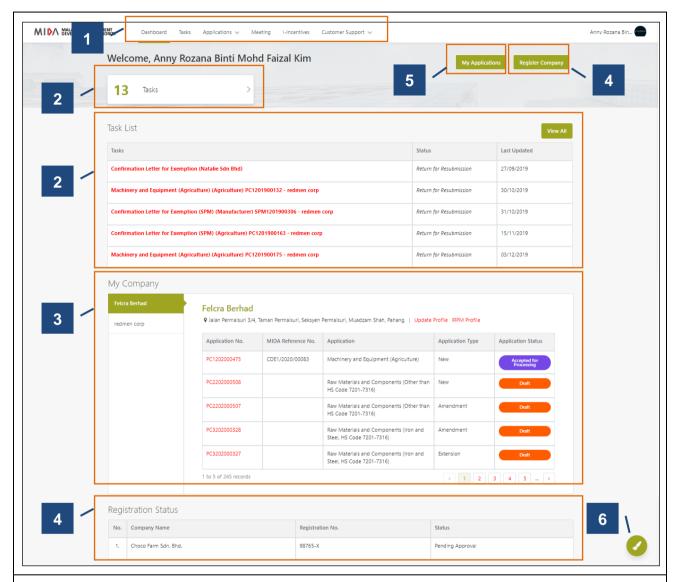


7. Applicant can start to applying applications



8. Click [Register Company] and refer to 2.2.3 for further details.

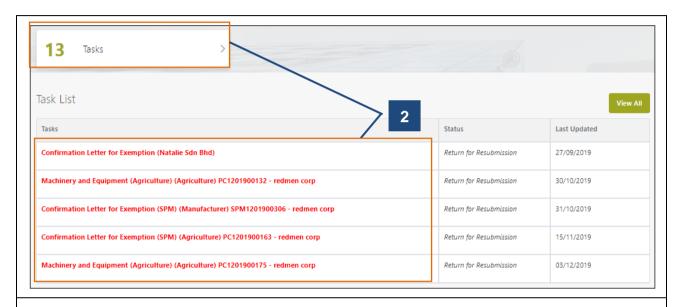
2.2 Dashboard Page



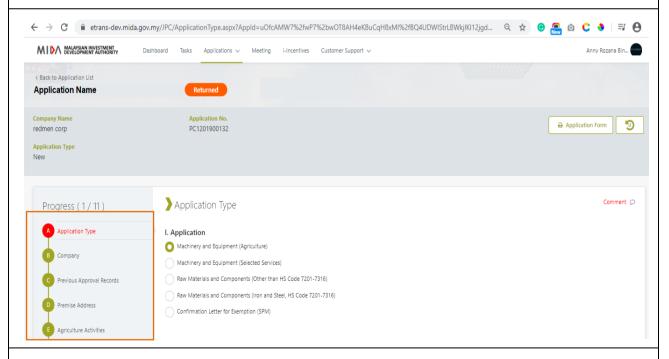
- 1. The **Main Menu** is a menu that will be on every page to make it easy for users to access each page.
- 2. The **Tasks and Task List** shall display a task list that needs to take action by the applicant (**Refer 2.2.1 Task List**).
- 3. **My Company** shall display a list of companies and applications for the applicant (Refer 2.2.2 My Company).
- 4. Register Company to allow applicants to create a new company (Refer 2.2.3 Register Company).

- My Applications shall display a list of applications for the company and to create new application (Refer 2.2.4 My Applications).
- 6. Color Brush to customize the theme (Refer 2.2.5 Color Brush).

2.2.1 Task and Task List

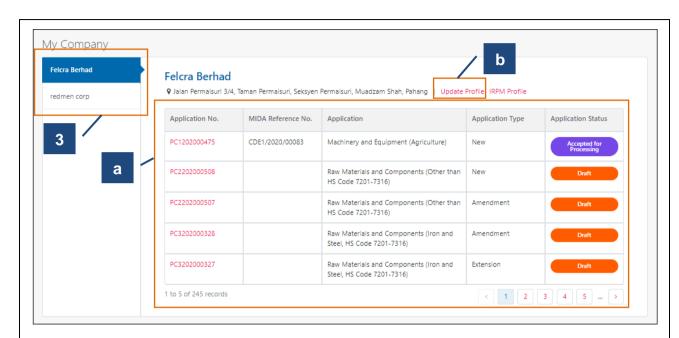


2. Click the application and below page shall be displayed.



Applications that are returned by the officer for correction purposes or for more information will be listed on the task list.

2.2.2 My Company



My Company section include 3 main items which are a list of companies, a list of applications, and a company profile update.

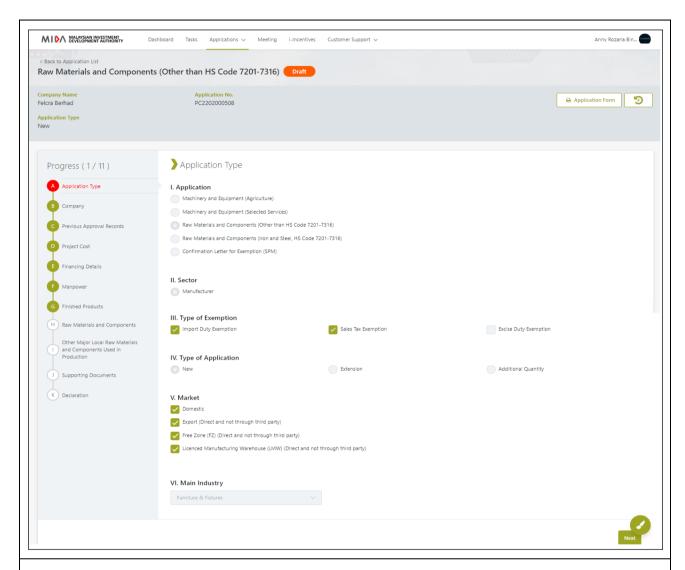
3. Select any of the listed **companies**

A list of applications for the company shall be displayed.



a. Click the [Application No.] link

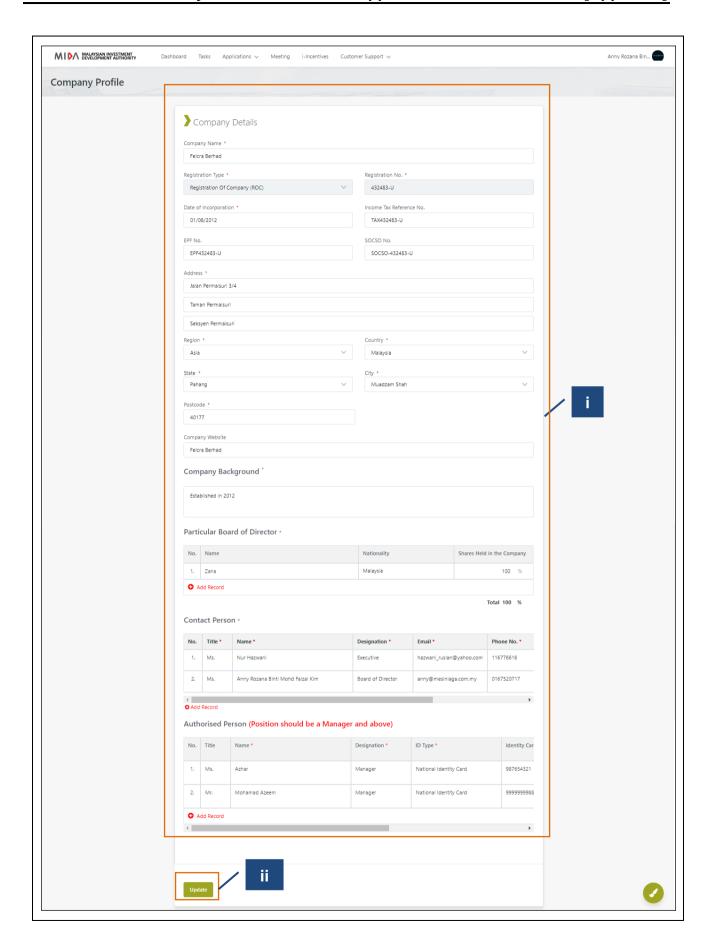
The application page shall be displayed.



The system shall display all sections and the section details. The company can view, update, and delete the information.

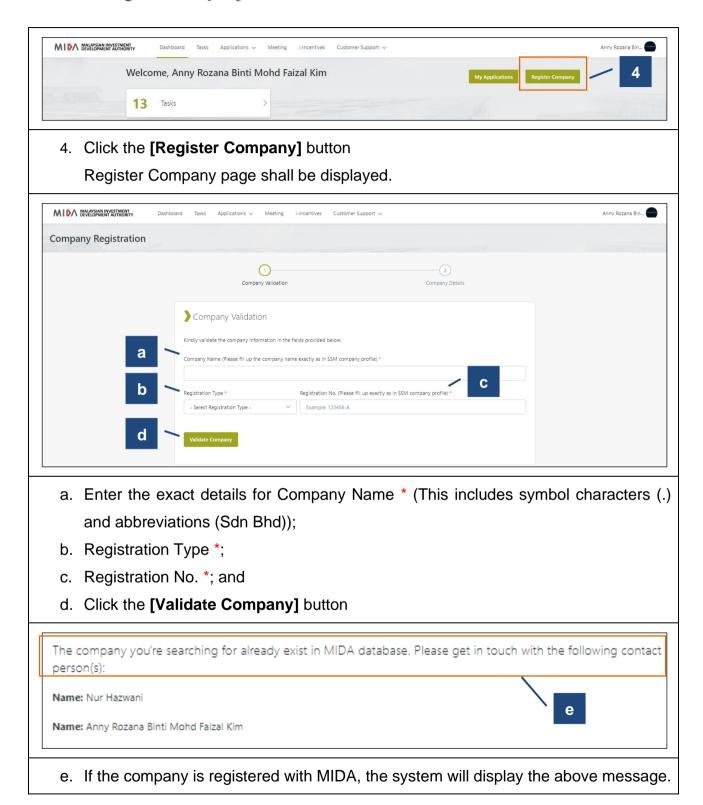


c. Click the [Update Profile] linkCompany Details page shall be displayed.



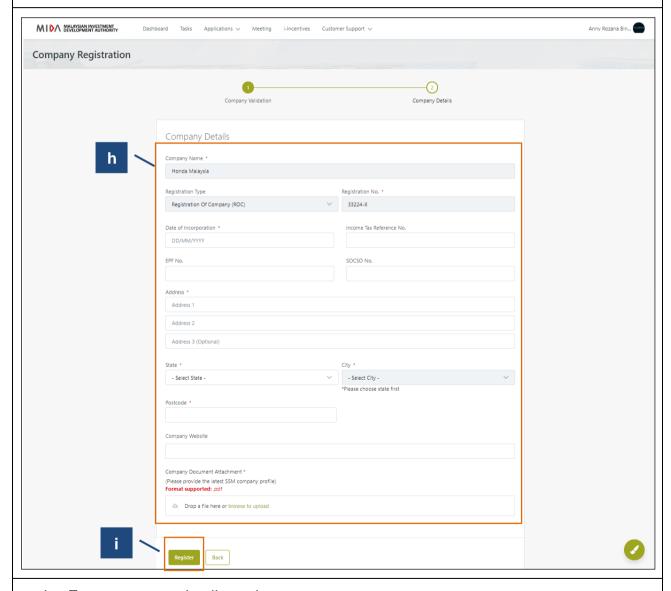
i. Update the company's profile and all required details: a) Date of Incorporation * b) Income Tax Reference No. c) EPF No. d) Socso No. e) Address * f) Poscode * g) Region * h) Country * i) State * j) City * k) Company Website I) Company Background * m) Particular Board of Director * n) Contact Person * o) Authorised Person (Position: Manager and above) * ii. Click the [Update] button and system shall display success message: Company info is updated.

2.2.3 Register Company





- f. If the company is not registered with MIDA, the system will display the above message.
- g. Click the [Register] button to proceed with company registration.



- h. Enter company details such as:
 - i. Date of Incorporation *
 - ii. Income Tax Reference No.

- iii. SOCSO No.
- iv. EPF No.
- v. Address *
- vi. State *
- vii. City *
- viii. Postcode *
- ix. Company Website
- x. Company Document Attachment * (Latest SSM company profile)
- i. Click the [Register] button

Your Company Is Now Pending for Approval!

Your company is successfully registered and pending for approval from MIDA. You will receive an email notification once your company registration is approved.

j. The system will prompt the above message. Once the result is ready, the user will receive an email.





- k. This validation shall be displayed if the company in search is already being registered and pending for approval.
- I. **Registration Status** will be displayed on the dashboard.



2.2.4 Applications



5. Click the [Applications] menu

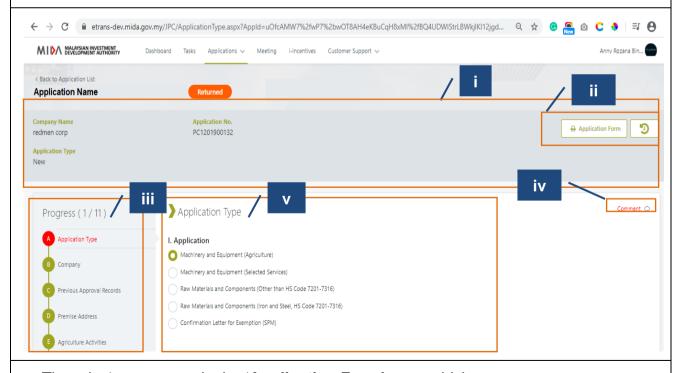
The system will display all online applications in the dropdown menu.

Click on the selected application the system will redirect to the 'Application' page.



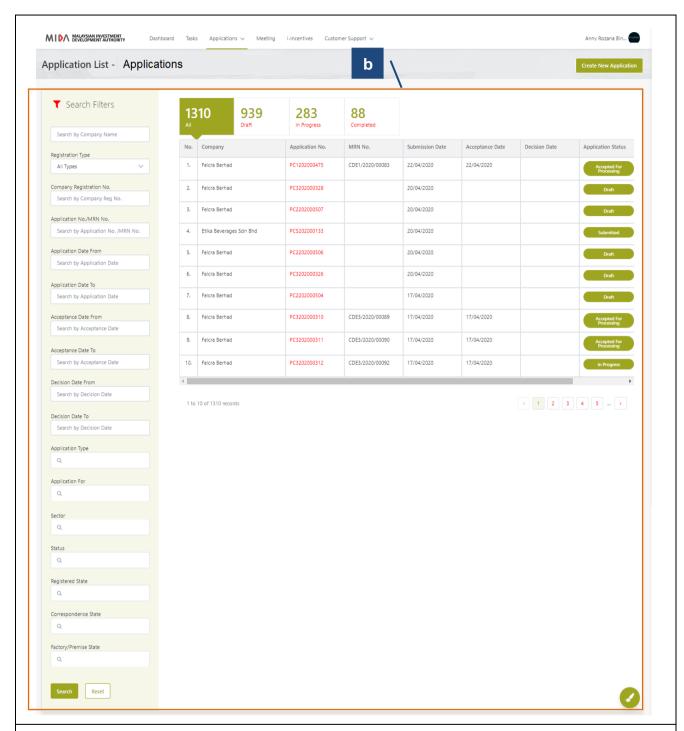
a. Click the [Create New Application] button

Depending on the selected application the system will redirect to the 'Application' or 'Application Wizard'. Click the [Create New Application] button and the system will redirect to the 'Application Form'.



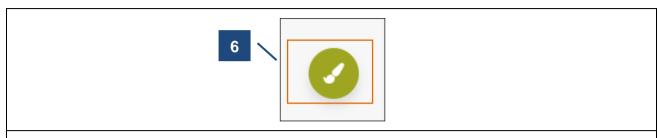
There is 4 component in the 'Application Form' page which are:

- i. **Banner** will display basic application information such as:
 - Company Name
 - Application No. and
 - Application Type
- ii. List of **Buttons** will display Application Form Print Preview and ApplicationTrail
- iii. List of **Sections** will display all sections involved in the application form
- iv. Section's **Comment** MIDA officers and Applicant/Company can post, response and read comments related to the section.
- v. **Application Form** will display the detailed application form and need to fill in by the applicant/company



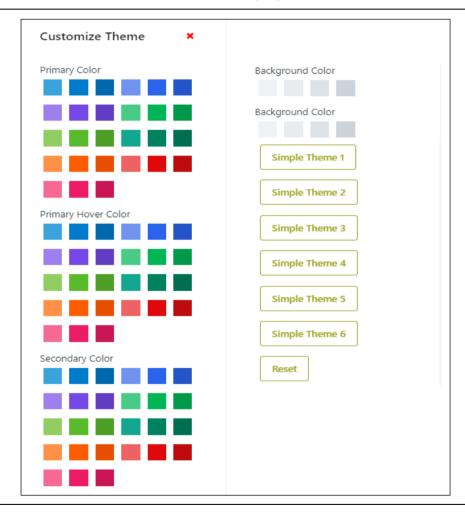
b. The system provides a search page for applicant/company to search the application information by entering information such as Company Name, Application No., MIDA Reference No., Sector, Status, and a combination of some application information.

2.2.5 Color Brush



6. Click the [Color Brush] icon

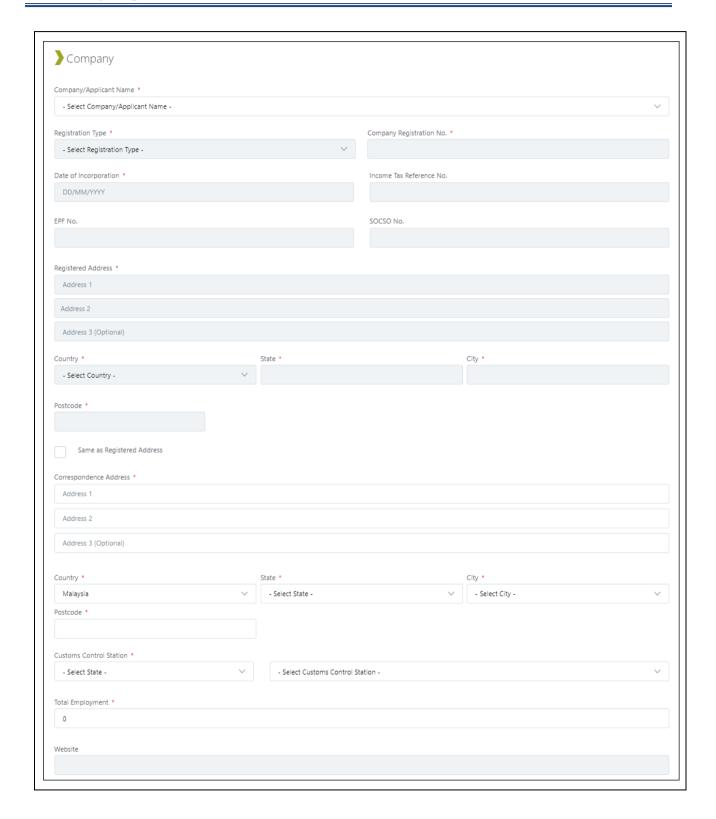
The customize theme screen shall be displayed.



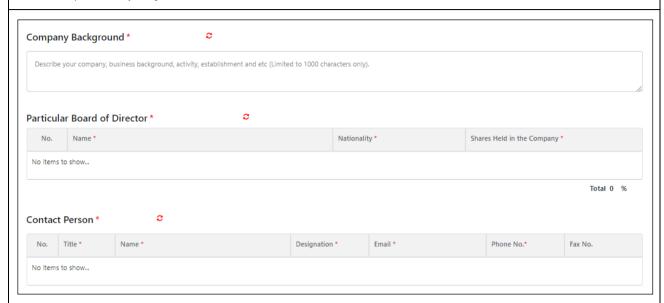
The applicant should be able to customize the InvestMalaysia theme by clicking Primary, Hover, Secondary, and Background Color. Customize themes can be saved and can be changed anytime. The theme can be reset as a default theme by clicking the 'Reset' button.

Chapter 3 COMMON SECTIONS FOR (ALL APPLICATION)

3.1 Company



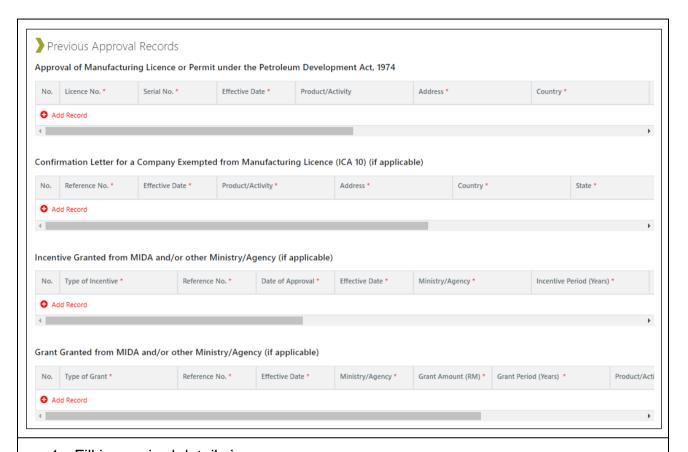
- a) Fill-in required details in:
 - a) Company



- b) Company Background
- c) Particular Board of Director
- d) Contact Person
- e) Click the [Next] button

The system will redirect to the 'Previous Approval Records' section.

3.2 Previous Approval Records

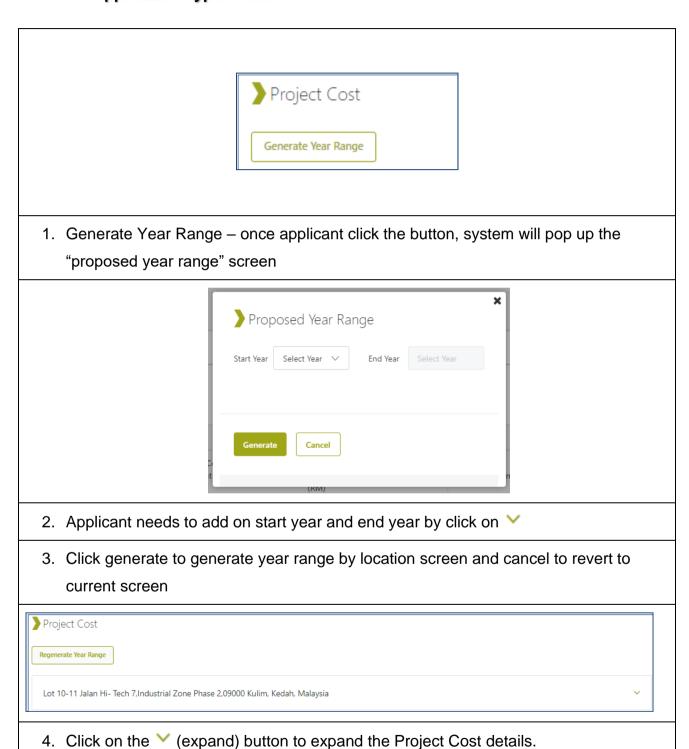


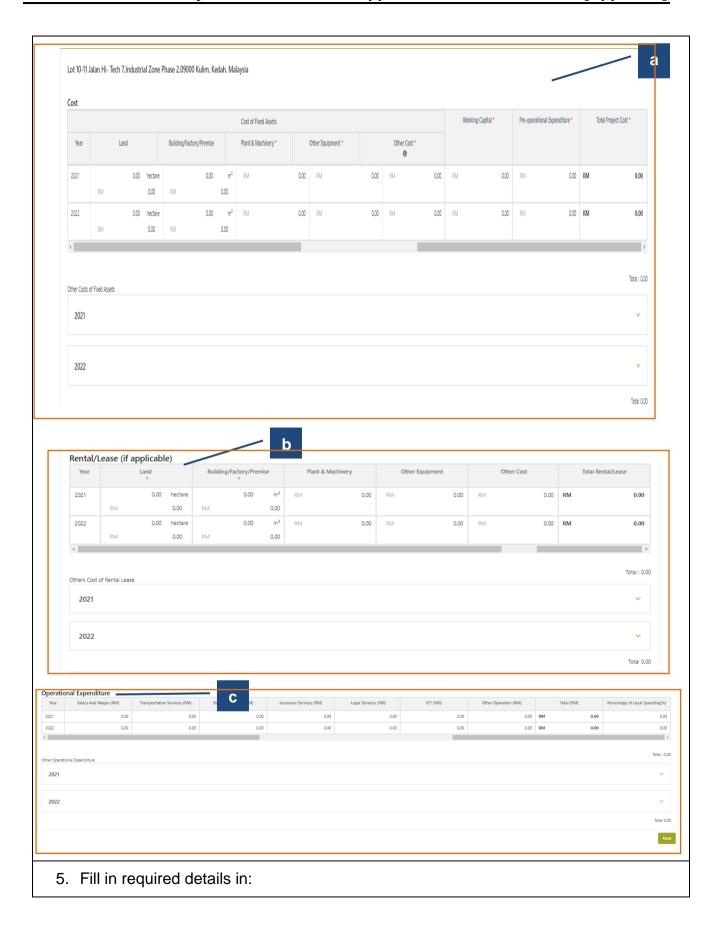
- 1. Fill in required details in:
 - a) Approval of Manufacturing Licence/Permit under the Petroleum Development Act, 1974 (Add at least 1 item)
 - b) Confirmation Letter for a Company Exempted from Manufacturing License (ICA 10) (if applicable)
 - c) Incentive Granted from MIDA and/or other Ministry/Agency (if applicable)
 - d) Grant Granted from MIDA and/or other Ministry/Agency (if applicable)
- 2. Click the [Next] button

The system will redirect to 'Next' section.

3.3 Project Cost

3.3.1 Application Type - New



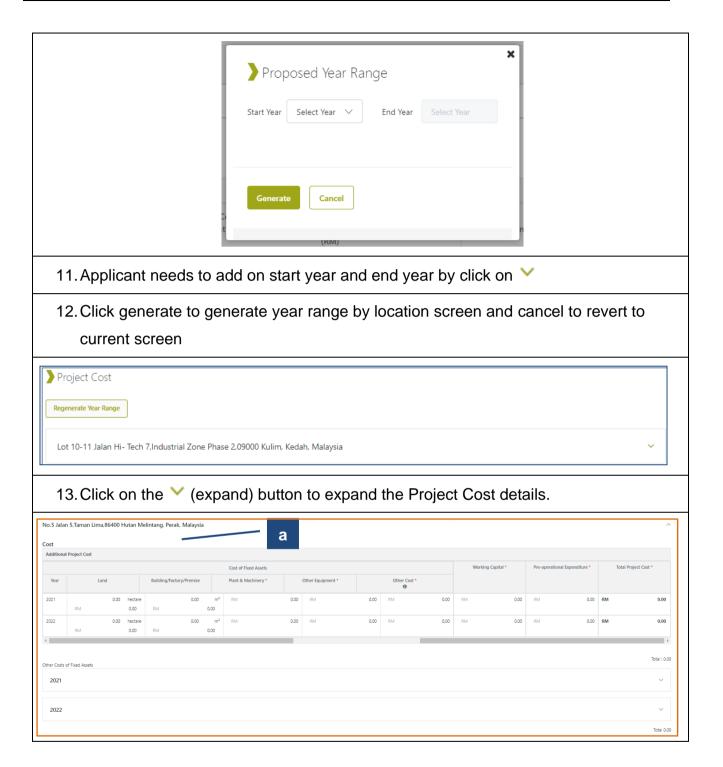


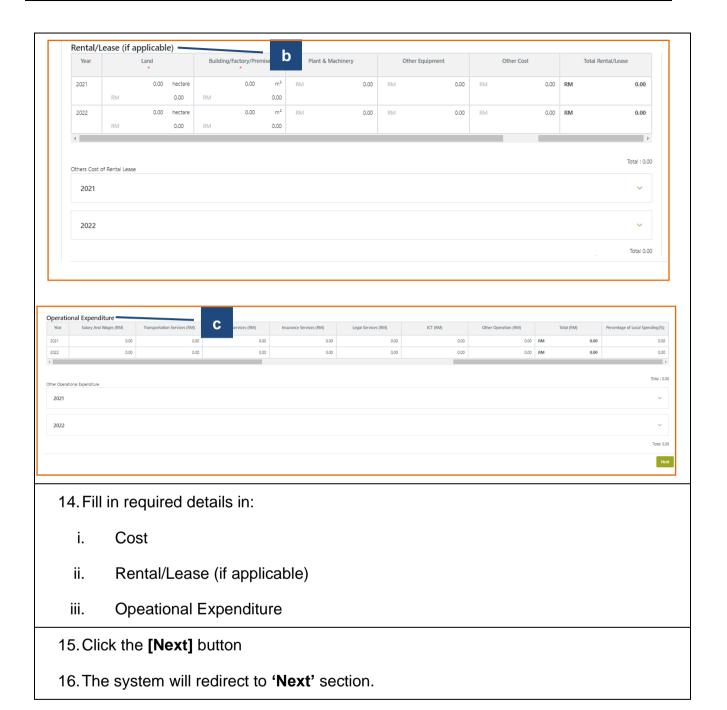
- i. Cost
- ii. Rental/Lease (if applicable)
- iii. Operational Expenditure
- 6. Click the [Next] button
- 7. The system will redirect to 'Next' section.

3.3.2 Application Type – Expansion/Diversification



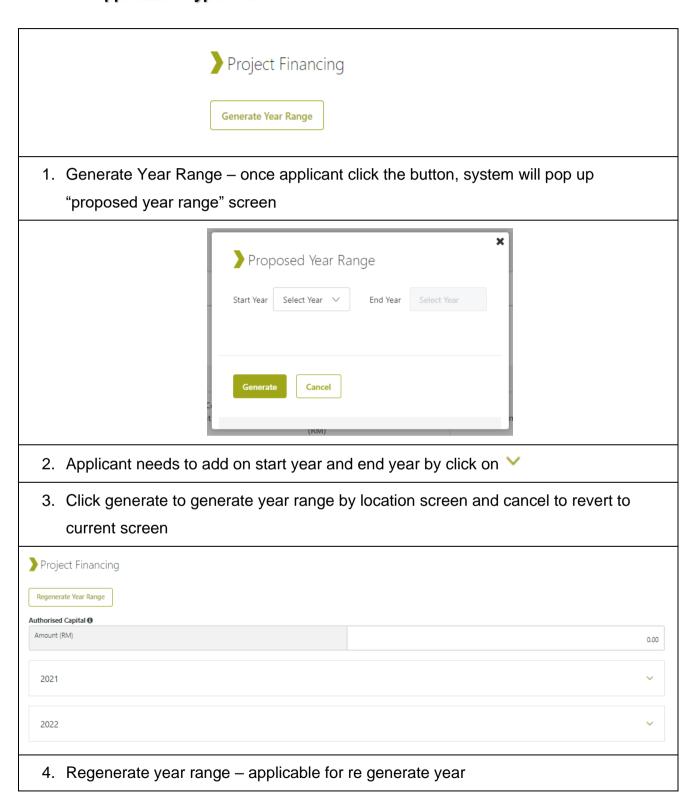
- 8. Total existing project cost will be default display if this company have existing project cost before.
- 9. Total existing and additional project cost will be default display if this company have total existing and additional project cost before.
- 10. Generate Year Range once applicant click the button, system will pop up the "proposed year range" screen





3.4 Project Financing

3.4.1 Application Type - New



5. Authorised Capital - Applicable for companies who incorperated before 31 January 2017 2021 Shareholders' Fund (a) Paid-up Capital (i) Malaysian Individuals Malaysian Individuals Amount (RM) (%) 0.00 Bumiputera 0.00 2. Non-Bumiputera 0.00 Sub Total 0.00 0.00 (ii) Company Incorporated in Malaysia Company Name * Amount (RM) (%) Add Record 0.00 0.00 (iii) Foreign Companies and Country of Origin (%) Amount (RM) Company Name * Country * Add Record Sub Total 0.00 0.00 Total Paid-up Capital Total (RM) of (i), (ii) and (iii) 0.00 (b) Reserves (excluding capital appreciation) Total (RM) 0.00 0.00 Total (RM) of (a) and (b) 6. Fill in shareholder fund details in : a) Paid-up Capital b) Reserves(excluding capital appreciation) Company Incorporated in Malaysia as indicated in (ii), please provide the equity structure as follows: Amount (RM) Bumiputera (%) Non-Bumiputera (%) Foreign Country (%) Local Company Type * Company Name Total (%)

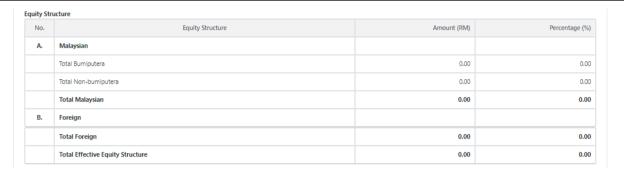
0.00 Add Country MANUFACTURING 0.00 0.00 0.00 INDUSTRIES SDN BHD

7. Company incorporated Company Incorporated in Malaysia as indicated in (ii please provide the equity structure as follows:

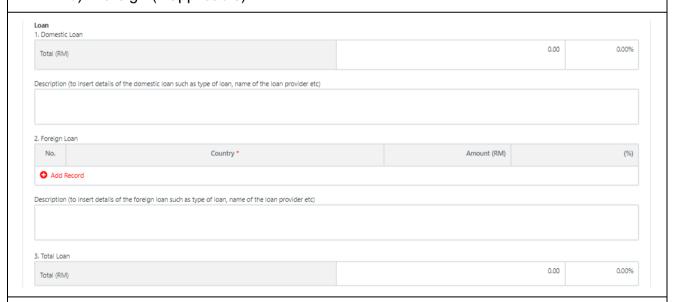
b) Required if "Company Incorporated in Malaysia"



- 8. Ultimate Parent/Holding Company for Foreign Company as indicated (iii):
 - Required if "Foreign Companies"



- 9. For equity structure details, system will auto calculate depends on input above.
 - a) Malaysian
 - b) Foreign (if applicable)



- 10. Fill in loan details in:
 - a) Domestic Loan
 - b) Foreign Loan

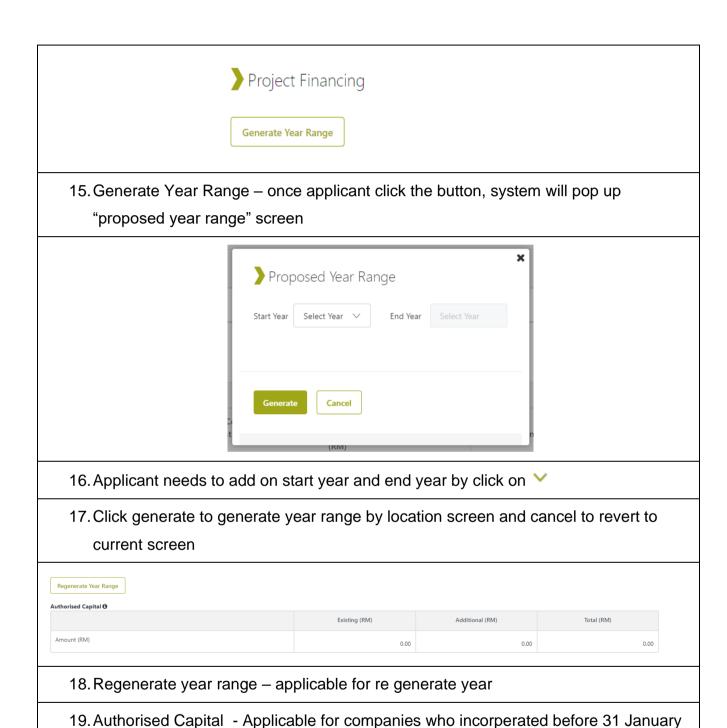
c) Total Loan - will be auto calculate depends on input above

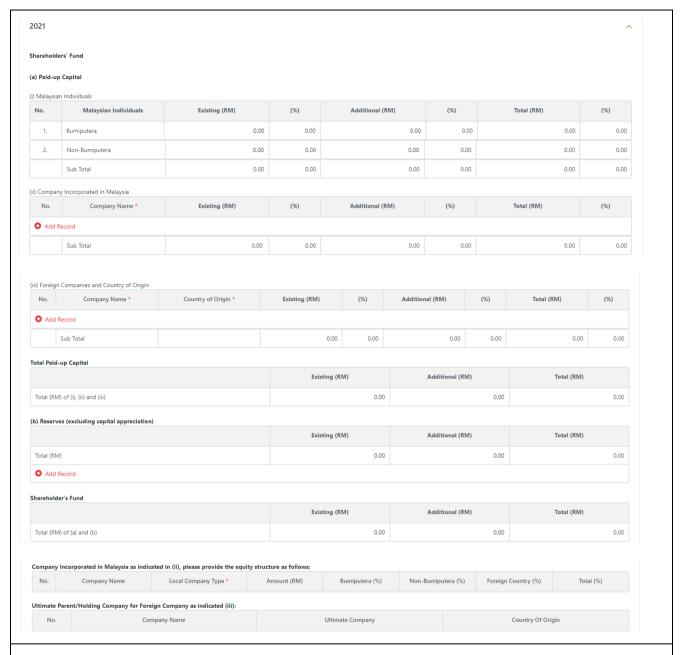


- 11. Fill in other source details in
- 12. Total Financing will be will be auto calculate depends on input above.
- 13. Click the [Next] button.
- 14. The system will redirect to 'Next' section.

3.4.2 Application Type – Expansion/Diversification

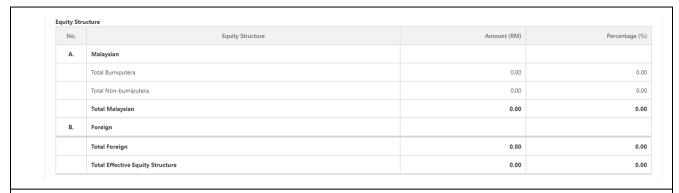
2017



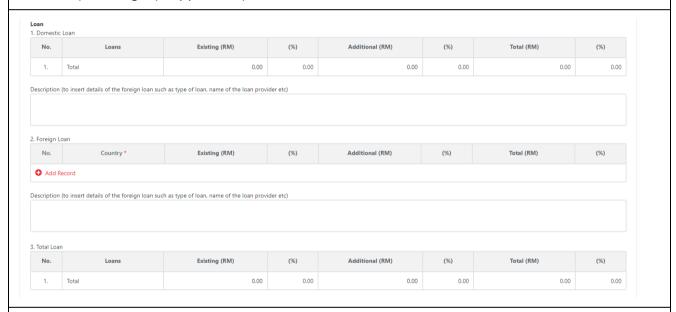


20. Fill in shareholder fund details in:

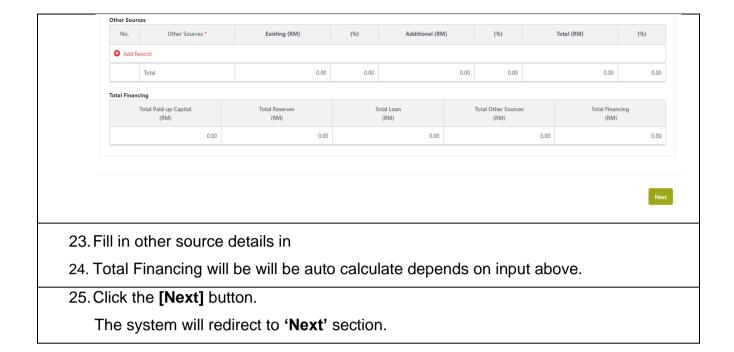
- c) Paid-up Capital
- d) Reserves(excluding capital appreciation)



- 21. For equity structure details, system will auto calculate depends on input above.
 - c) Malaysian
 - d) Foreign (if applicable)

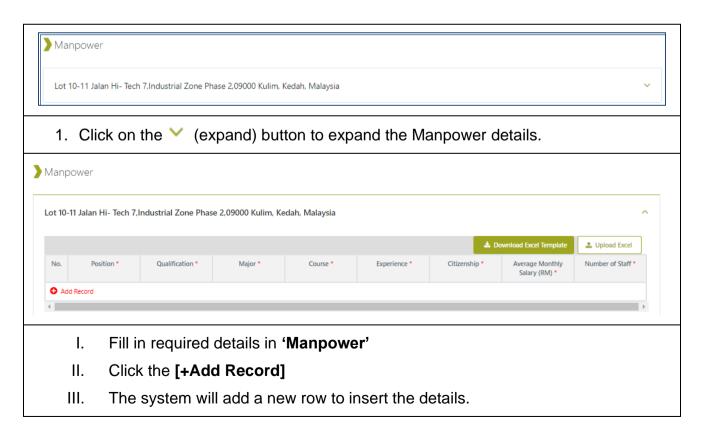


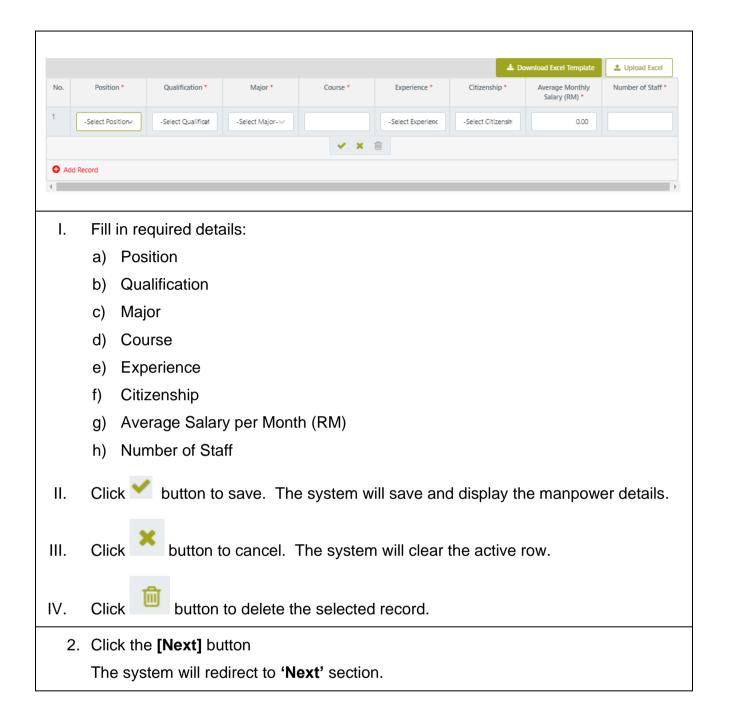
- 22. Fill in loan details in:
 - d) Domestic Loan
 - e) Foreign Loan
 - f) Total Loan will be auto calculate depends on input above



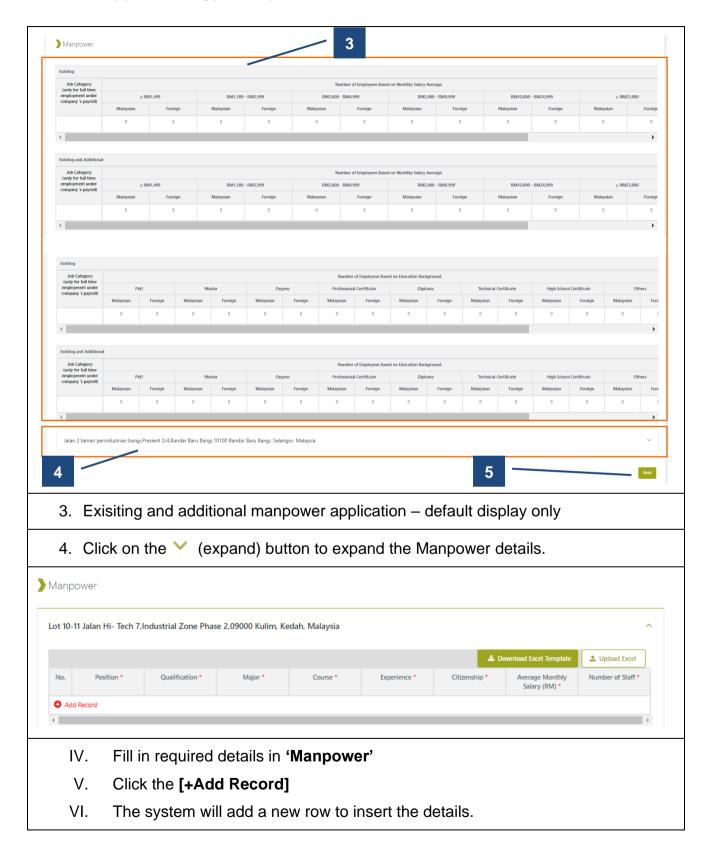
3.5 Manpower

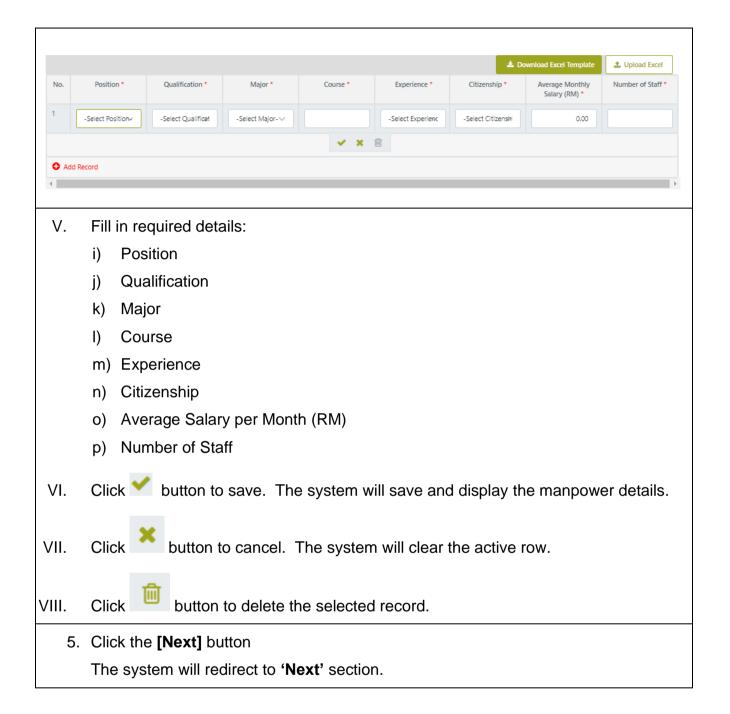
3.5.1 Application Type - New





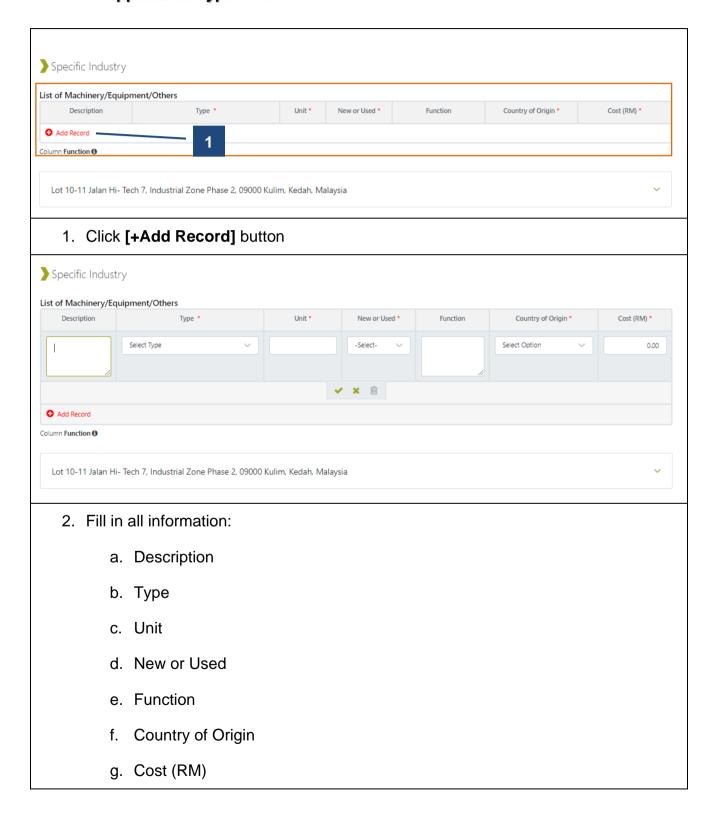
3.5.2 Application Type – Expansion/Diversification

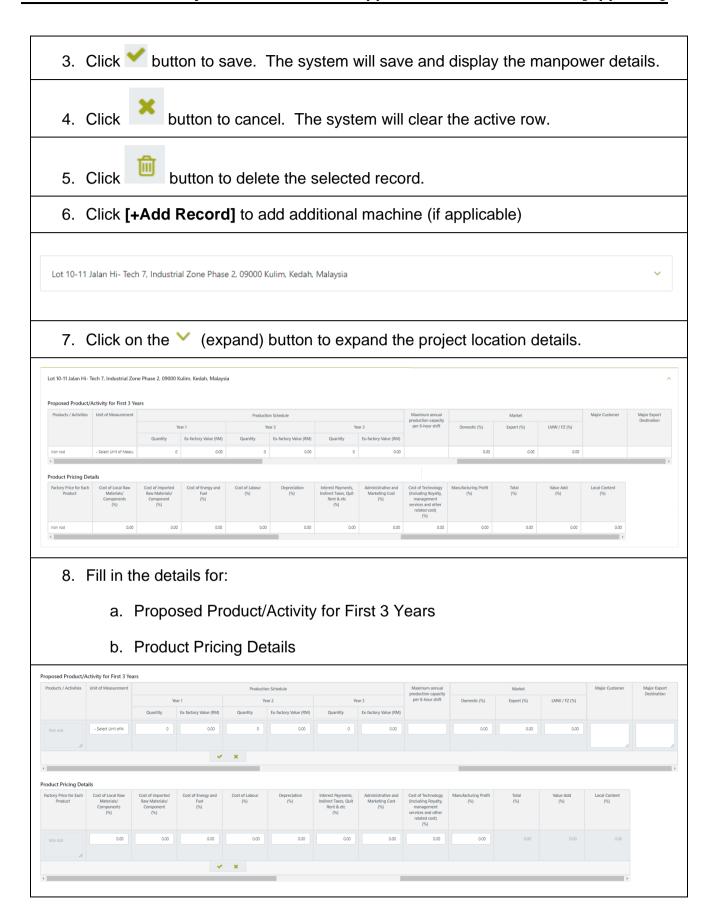




3.6 Specific Industry

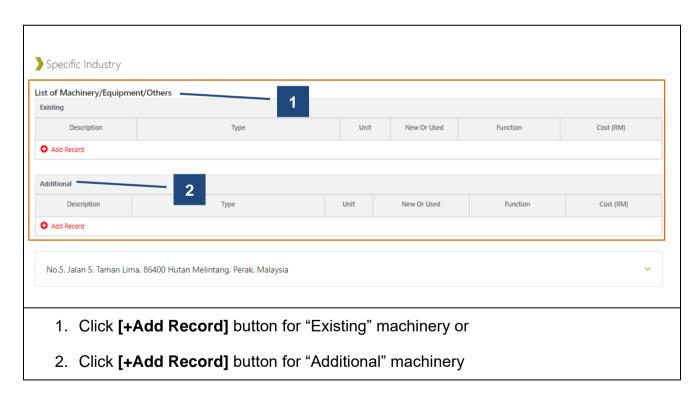
3.6.1 Application Type - New

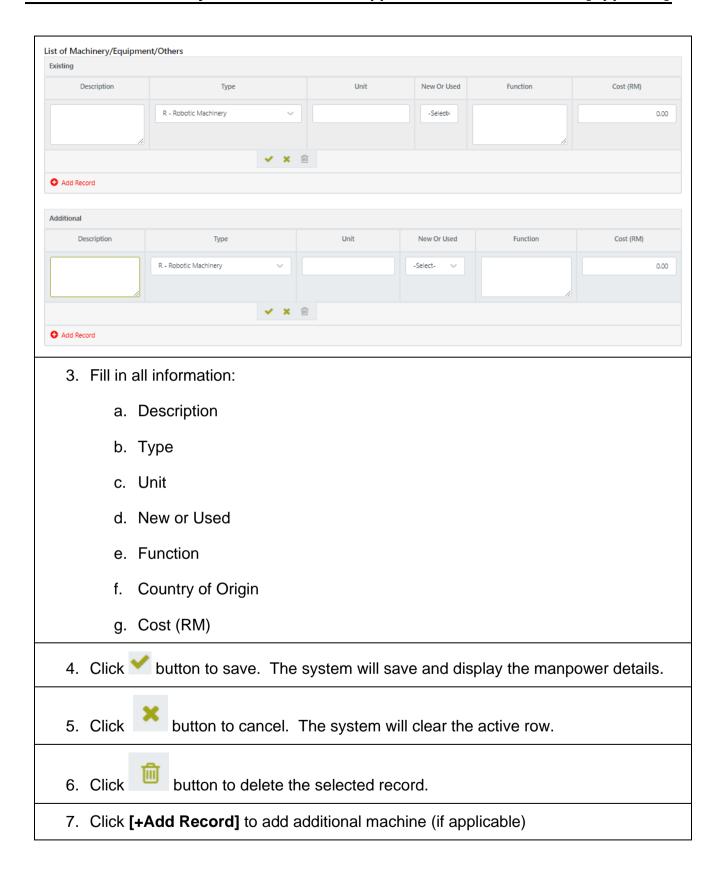


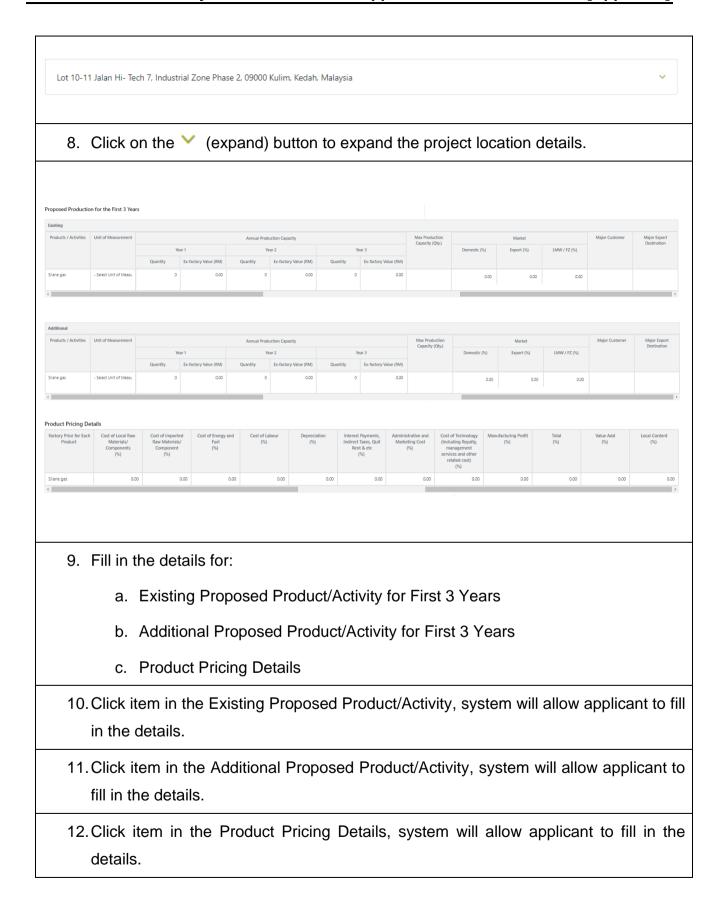


- 9. Click item in the Proposed Product/Activity, system will allow applicant to fill in the details.
 10. Click item in the Product Pricing Details, system will allow applicant to fill in the details.
 11. Click button to save. The system will save and display the manpower details.
 12. Click button to cancel. The system will clear the active row.
- 13. Click button to delete the selected record.
- 14. Click the [Next] button, system will redirect to 'Next' section.

3.6.2 Application Type – Expansion/Diversification







13. Click button to save. The system will save and display the details.

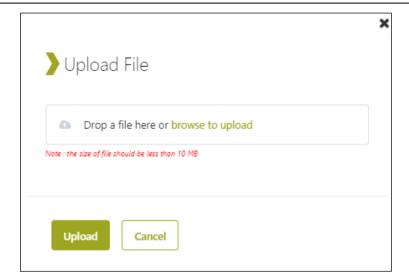
14. Click button to cancel. The system will clear the active row.

15. Click button to delete the selected record.

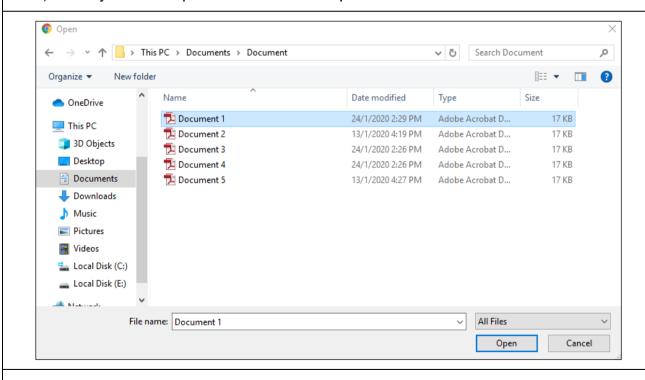
16. Click the [Next] button, system will redirect to 'Next' section.

3.7 Supporting Documents

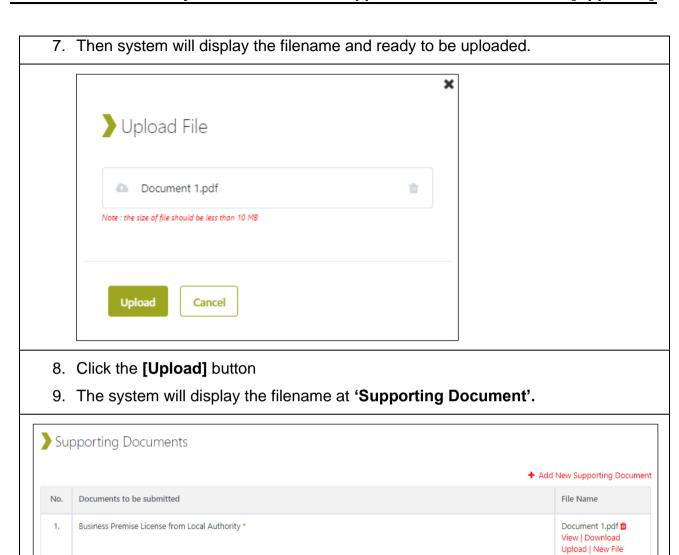
- a) Upload mandatory document (denoted as '*' sign) by click [Upload File]
- b) The system will display pop-up message 'Upload File'



- c) Click the 'browse to upload'
- d) The system will open the windows file upload.

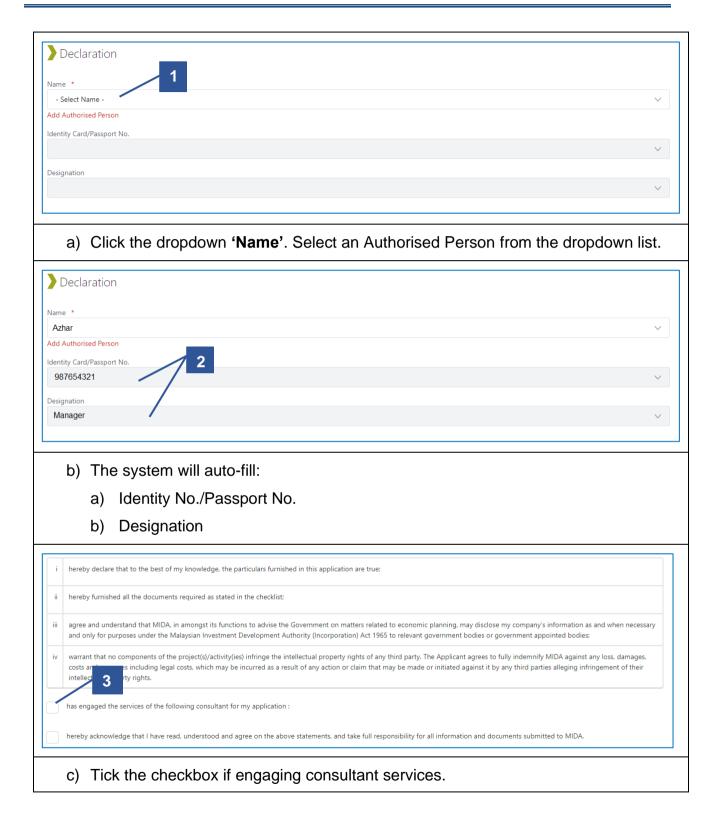


6. Select a file and click [Open] button



The system will redirect to the 'Declaration' section.

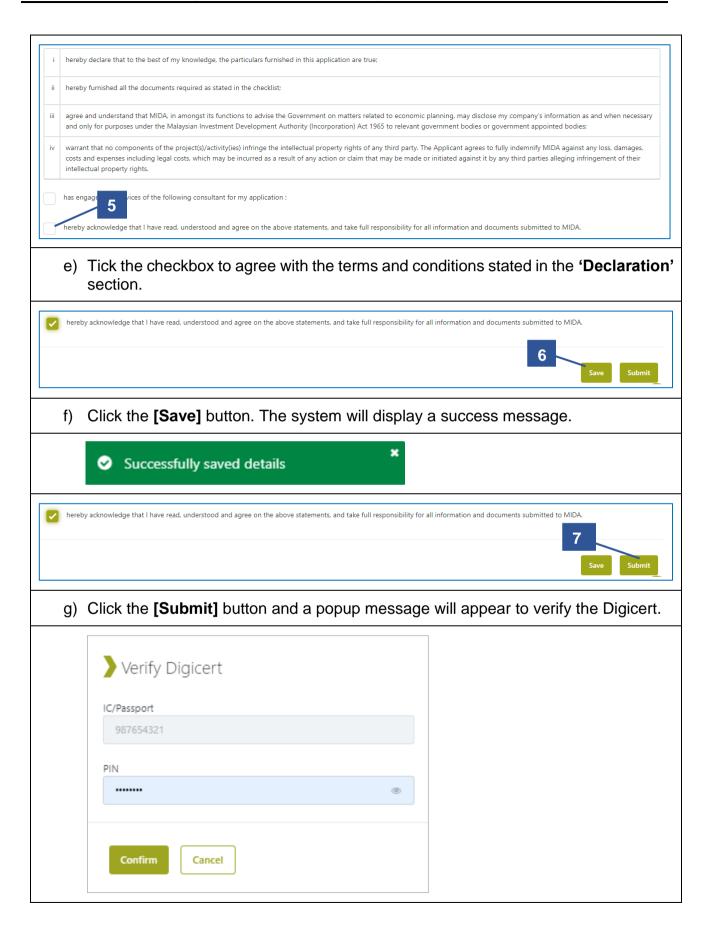
3.8 **Declaration**





(j) Email Address

(k) Website

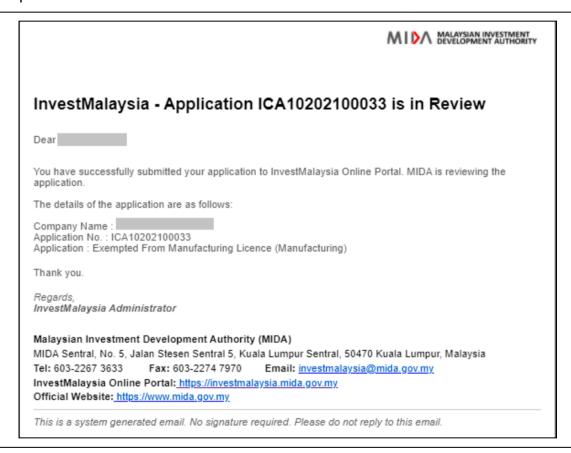


InvestMalaysia Evaluation Post Approval RE / RO User Guide [Applicant]

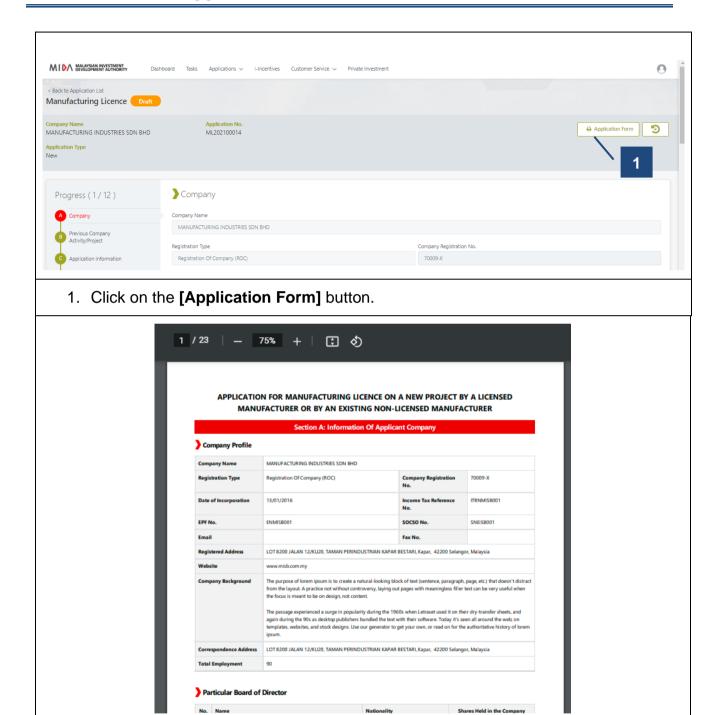
- h) Click the [Cancel] button system will return to the 'Declaration' section.
- i) Insert PIN and click the [Confirm] button
- j) The system will display a success message.



k) The system will show the above pop-up message as the submission is successful. Now the user may wait for the notification email from MIDA regards the further process.



3.9 Print Preview Application Form



2. The web browser will open a new tab and display the print preview format of the Application Form. Scroll down the document to view all pages.

3.10 Application is Submitted to Processing Division



InvestMalaysia - Submitted Application ML202100048

Dear

Application ML202100048 has been submitted to Chemical & Advanced Materials Division.

The details of the application are as follows:

Company Name: SEMICONDUCTOR INDUSTRIES SDN BHD

Application No.: ML202100048

Application: Manufacturing Licence (Manufacturing)

Submission Date: 14/01/2021

Thank you.

Regards,

InvestMalaysia Administrator

Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

This is a system generated email. No signature required. Please do not reply to this email.

3.11 Application is Returned by MIDA due to incomplete information



InvestMalaysia - Returned Application ML202100049

Dear midamalaysia 123,

Your application ML202100049 has been returned.

Remark: No product description

Please update and resubmit your application.

Thank you.

Regards,

InvestMalaysia Administrator

Malaysian Investment Development Authority (MIDA)

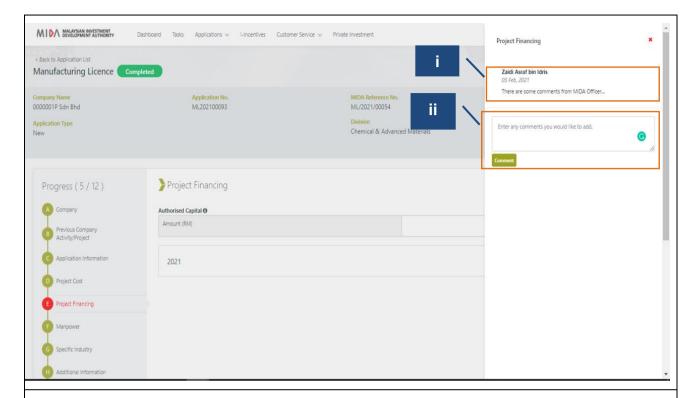
MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

This is a system generated email. No signature required. Please do not reply to this email.



Applicant/Company able to read and response to Officer comments related to the selected section:

- i. **Comments** User name, posted date, and comments.
- ii. **Post Comment** Enter comments in the textbox and click on "**Comment**" button to post the comments.

3.12 Acknowledgement Email and Letter when application is received and being processed



InvestMalaysia - Permohonan Diterima MIDA ML/2021/00026

Tuan/Puan,

Adalah dimaklumkan bahawa permohonan syarikat tuan/puan telah diterima dan sedang dipertimbangkan.

 No. Ruj. MIDA
 : ML/2021/00026

 No. Ruj. Permohonan
 : ML202100047

 Tarikh Diterima
 : 14/01/2021 09:18:36

Nama Syarikat : MANUFACTURING INDUSTRIES SDN BHD

No. Pendaftaran Syarikat : 70009-X
Pegawai Dihubungi : Faridah Ariffin
Jawatan : Manager
No. Telefon : 01101234567
Emel :

Alamat

Bahagian : Kimia dan Bahan Termaju

Pengarah/Timbalan Pengarah

No. Telefon : 0322676773

Emel :

Pegawai MIDA

No. Telefon : 0322676726

Emel

Sekian, terima kasih.

InvestMalaysia Administrator

Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

This is a system generated email. No signature required. Please do not reply to this email.

3.13 Email Notification when application is successful



InvestMalaysia - Pemberitahuan Surat Keputusan [Company Name] Reference No.]

Tuan/Puan.

Adalah dimaklumkan bahawa Surat Keputusan bagi permohonan syarikat tuan/puan [Company Name]

Surat Keputusan tersebut boleh dimuat turun menerusi:

Surat Keputusan

MIDA menggunapakai Tandatangan Digital (Public Key Infrastructure (PKI/Digital Certificate)) ke atas Surat Keputusan yang dikeluarkan. Penggunaan sistem ini membolehkan:

- i) Pihak syarikat tuan/puan menerima Surat Keputusan secara online.
 ii) Pihak Kementerian Kewangan, MITI, dan Jabatan Kastam DiRaja menerima dan mengakses Surat Keputusan secara online.

Sekian, terima kasih.

InvestMalaysia Administrator

Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

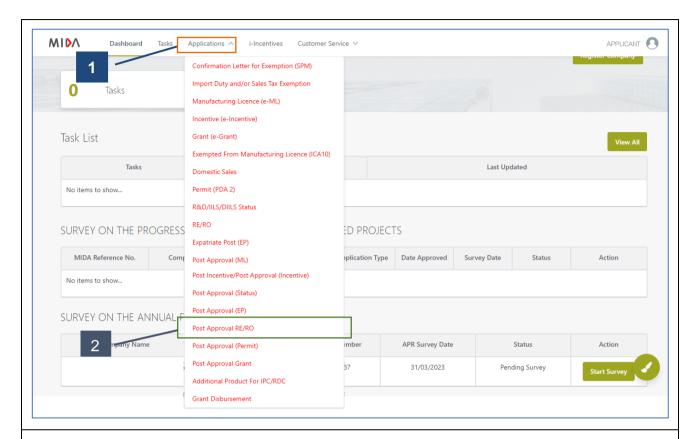
InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

This is a system generated email. No signature required. Please do not reply to this email.

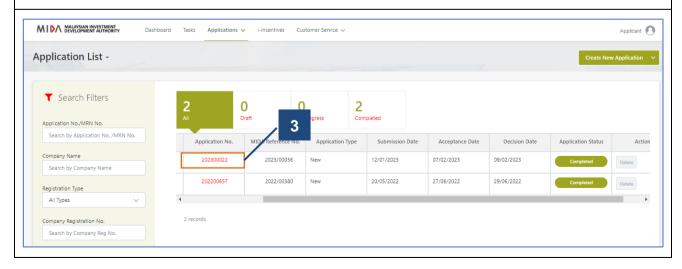
3.14 Download Decision Letter and Verify QR Code

3.14.1 View Successful Application



Upon receiving email notification when application is successful, user shall be able to view the Decision Letter in the application form.

- 1. To view the application, click on the **[Applications]** menu. The system will display all online modules in the dropdown menu.
- 2. Click on the module link that user wish to open



 Once the Application List for the selected module is displayed, click on the [Application No] link that user wish to view.

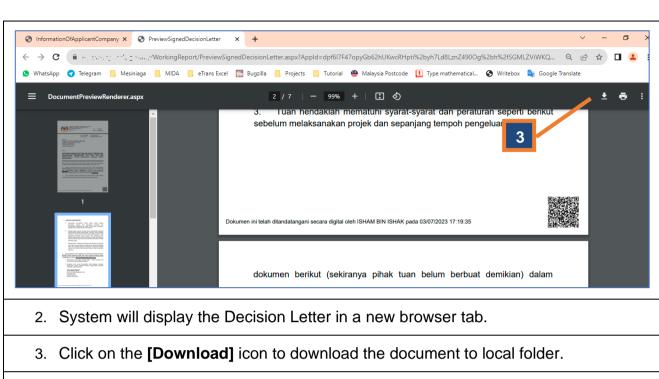


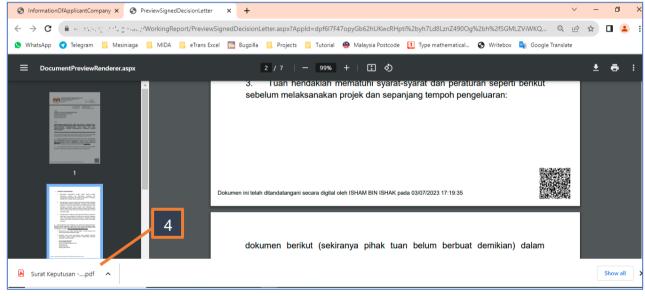
4. System will display the selected application form

3.14.2 **Download Decision Letter**



1. From the Application Form header, click on the [Decision Letter] action button.



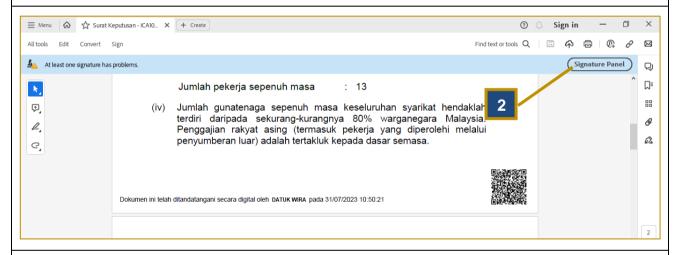


4. System will download the Decision Letter and save in PDF format.

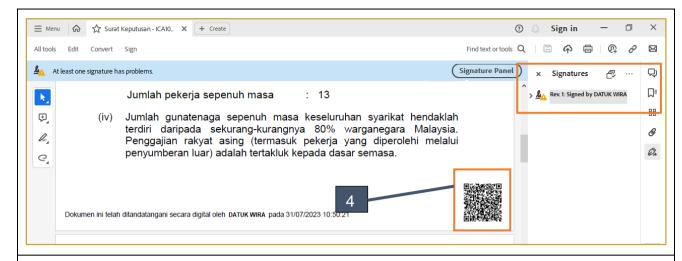
3.14.3 Verify QR Code



1. Once the Decision Letter is downloaded, navigate to the location of the document and launch the document.



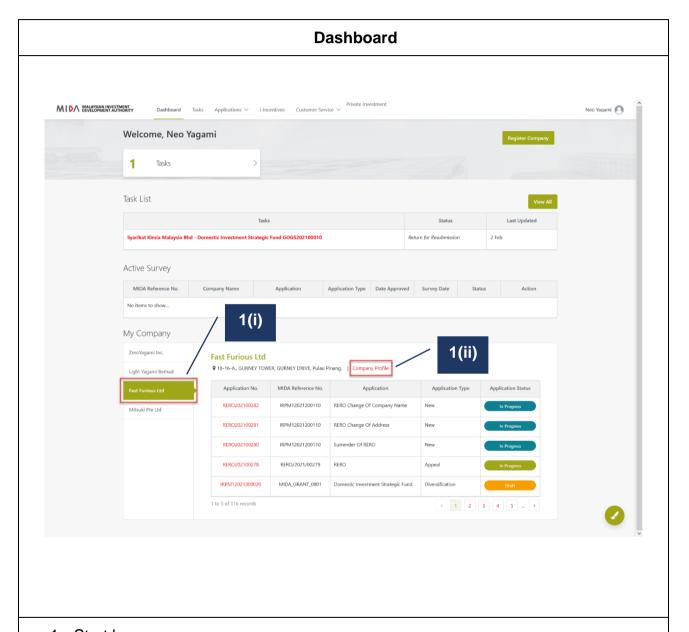
2. System will display the selected document in PDF Reader application. At the top right of the document, user can click the **[Signature Panel]** to view the digital signature details.



- 3. System will display the name of the Officer who digitally signed the letter.
- 4. At the bottom of the first page, there is a QR Code that user can scan using a mobile application to validate the letter.
- 5. The QR Code embedded in the document **can only** be read by **eValidator** mobile application.
- Please refer to the User Guide document "[Invest Malaysia] eValidator Mobile Application" (MIDA QR Code mobile application) on how to install the mobile application.

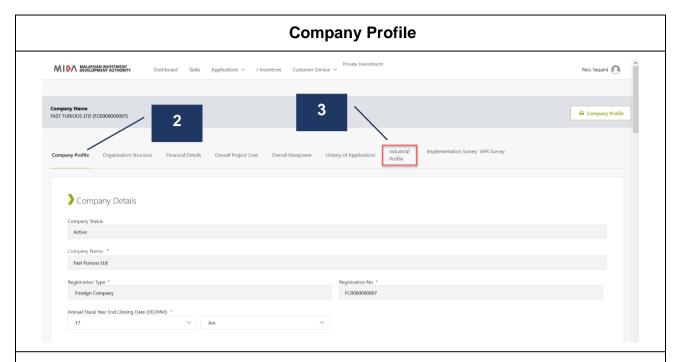
Chapter 4 APPLICATION (RE / RO STATUS)

4.1 Change of Company Name

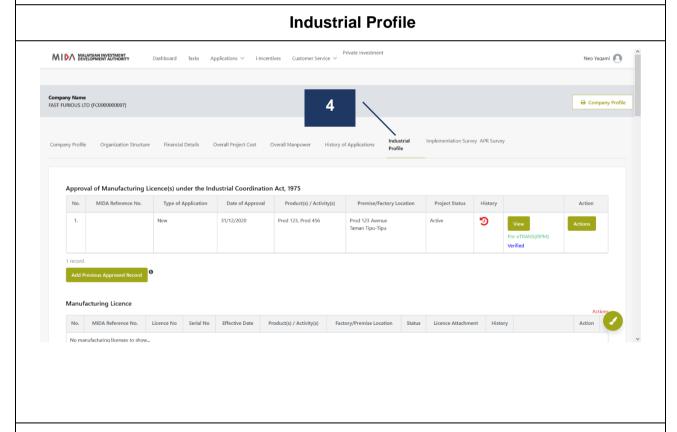


1. Start by:

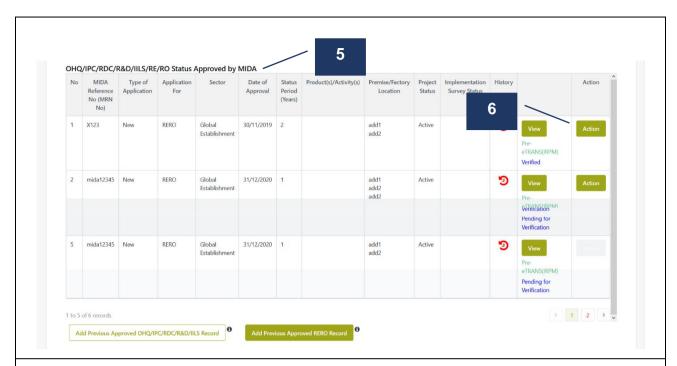
- i. Hover mouse to the "My Company" section Side Menu on the
 'Dashboard' page and select the preferred e.g:- [Fast Furious Ltd]
 Company profile.
- ii. In the selected company details, click on the [Company Profile] link.



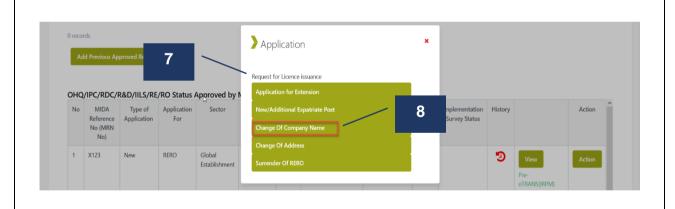
- 2. System shall redirect to 'Company Profile' page.
- 3. Click the [Industrial Profile] tab.



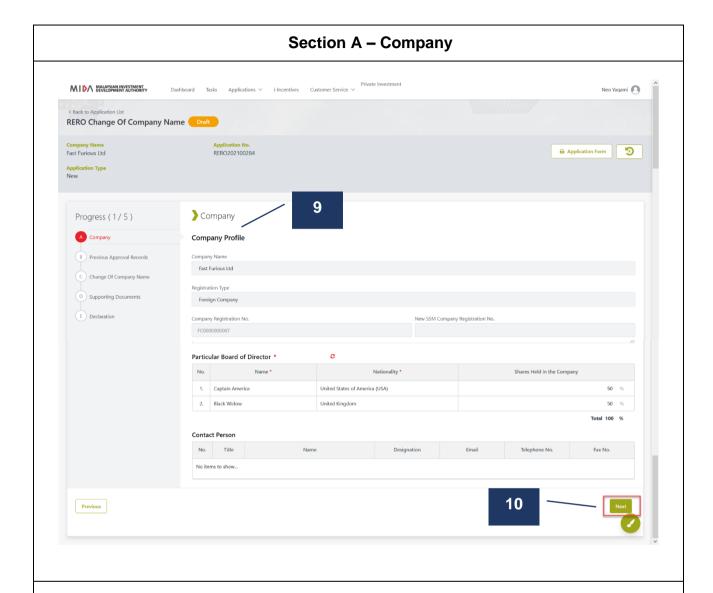
4. System shall redirect to 'Industrial Profile' page.



- Scroll down to view 'OHQ/IPC/RDC/R&D/IILS/RE/RO Status Approved by MIDA' table.
- 6. Click the [Action] button, this applicable only for approved and verified status.



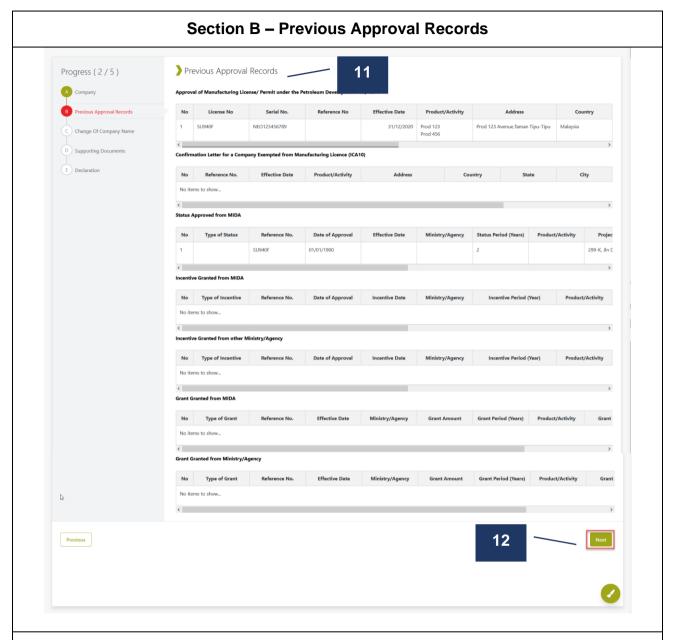
- 7. System shall display 'Application' option list.
- 8. Click the [Change of Company Name] button.



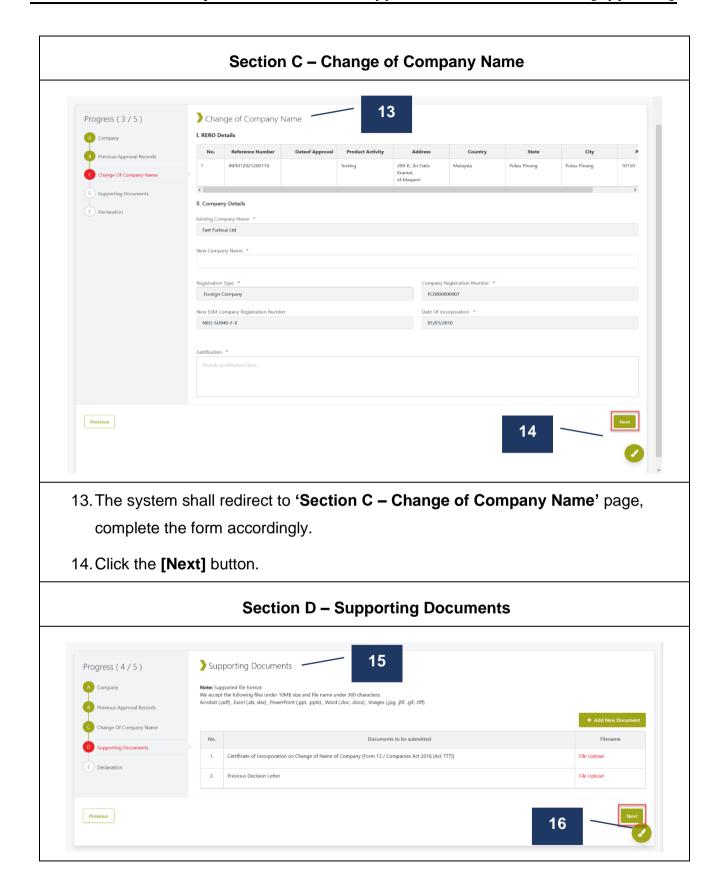
9. The system shall redirect to 'Section A – Company' page, complete accordingly the required fields if any.

(Refer to Chapter 3 Common Sections for (All Application): 3.1 Company)

10. Click the [Next] button to proceed.



- 11. The system shall redirect to **'Section B Previous Approval Records'** page, previous approved records shall display for user reference.
- 12. Click the [Next] button.

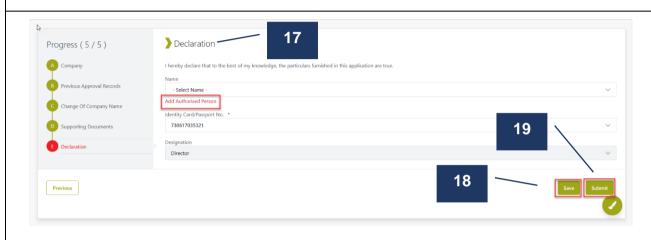


15. The system shall redirect to the 'Section D - Supporting Documents' page.
Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.7 Supporting Documents)

16. Click the [Next] button once complete data entry.

Section E – Declaration

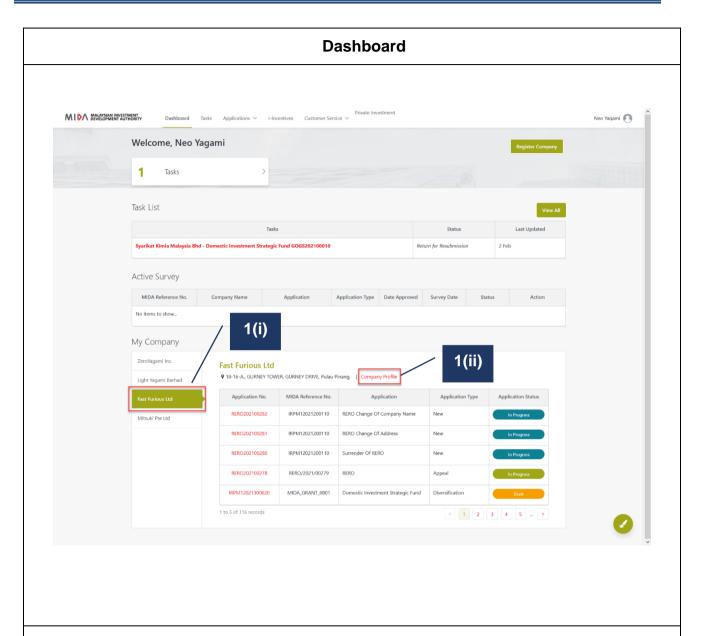


17. The system will redirect to the 'Section E – Declaration' page. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.8 Declaration).

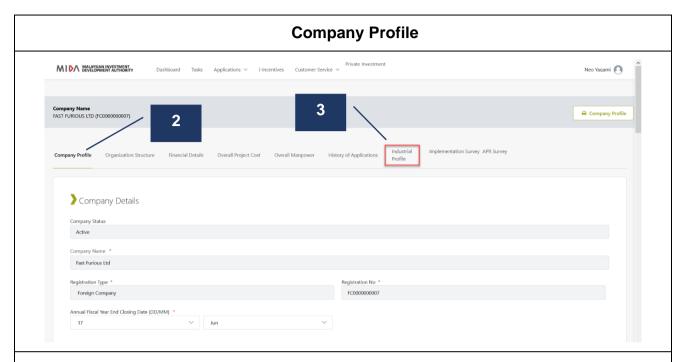
- 18. Click the [Save] button will only save the application form as draft.
- 19. Click the [Submit] button will allow user user to proceed with the submission.

4.2 Change of Address



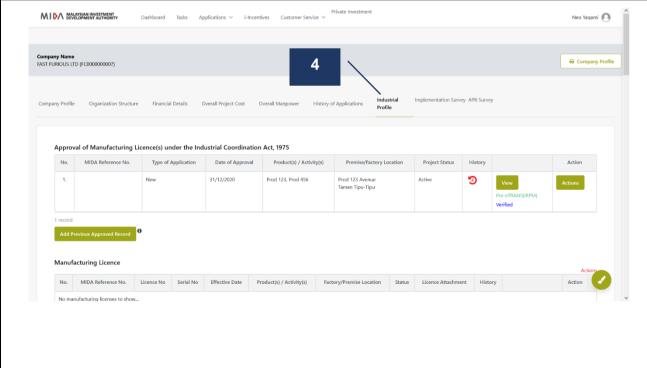
1. Start by:

- i. Hover mouse to the "My Company" section Side Menu on the
 'Dashboard' page and select the preferred e.g:- [Fast Furious Ltd]
 Company profile.
- ii. In the selected company details, click on the [Company Profile] link.



- 2. System shall redirect to 'Company Profile' page.
- 3. Click the [Industrial Profile] tab.





4. System shall redirect to 'Industrial Profile' page.

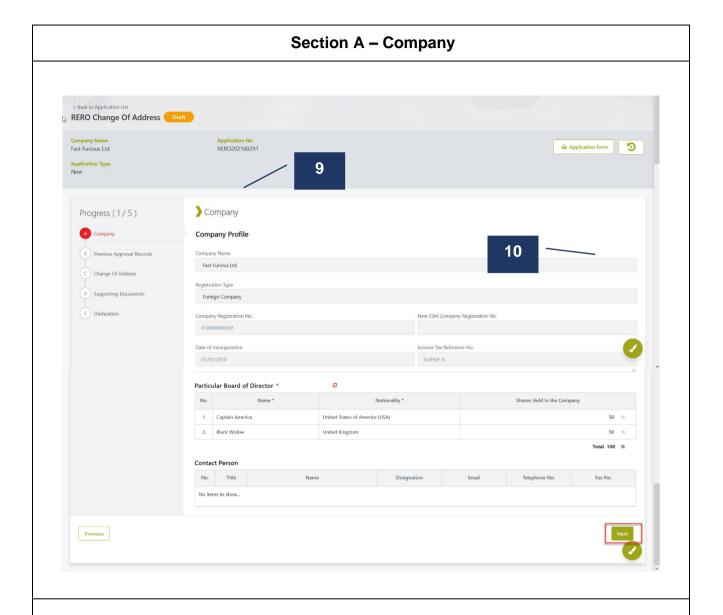
InvestMalaysia Evaluation Post Approval RE / RO User Guide [Applicant]



- Scroll down to view 'OHQ/IPC/RDC/R&D/IILS/RE/RO Status Approved by MIDA' table.
- 6. Click the [Action] button, this applicable only for approved and verified status.



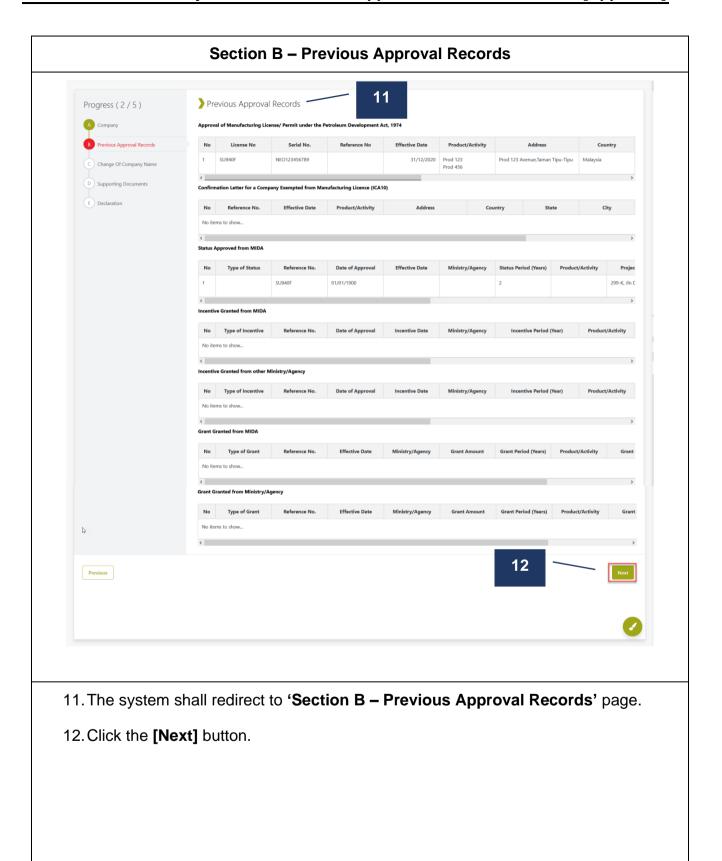
- 7. System shall display 'Application' option list.
- 8. Click the [Change of Address] button.

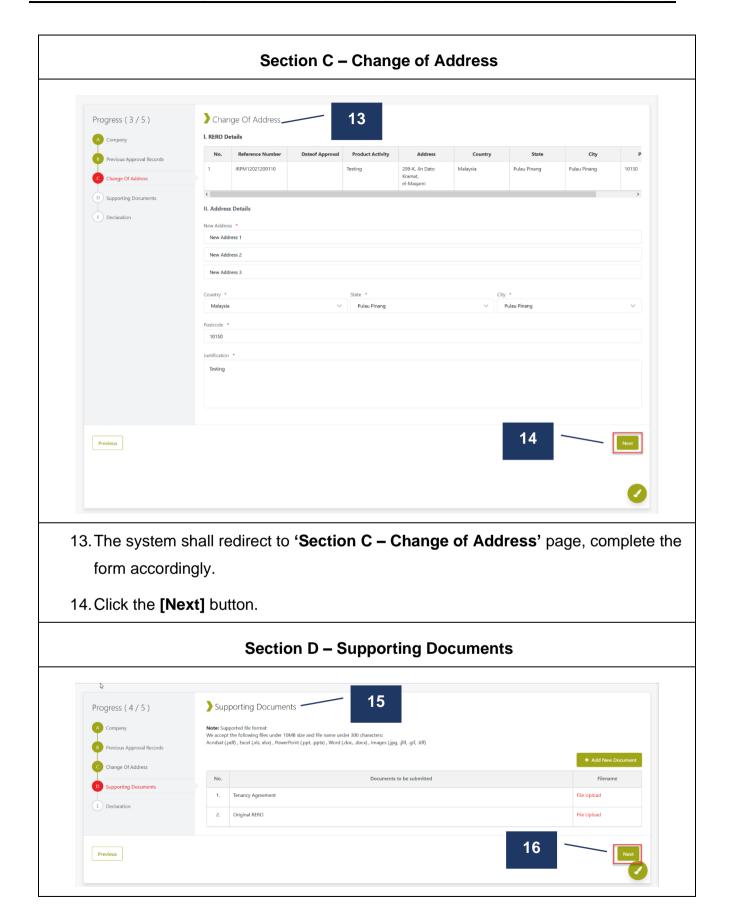


9. The system shall redirect to **'Section A – Company'** page, complete accordingly the required fields if any.

(Refer to Chapter 3 Common Sections for (All Application): 3.1 Company)

10. Click the [Next] button to proceed.



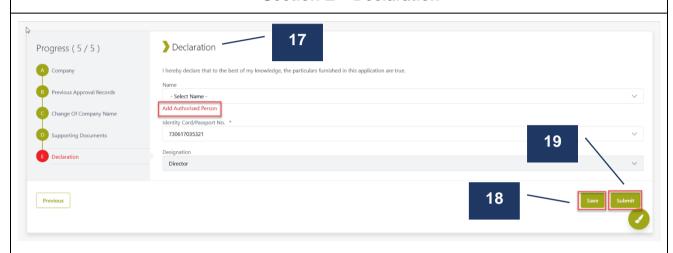


15. The system shall redirect to the **'Section D – Supporting Documents'** page. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.7 Supporting Documents)

16. Click the [Next] button once complete data entry.

Section E – Declaration

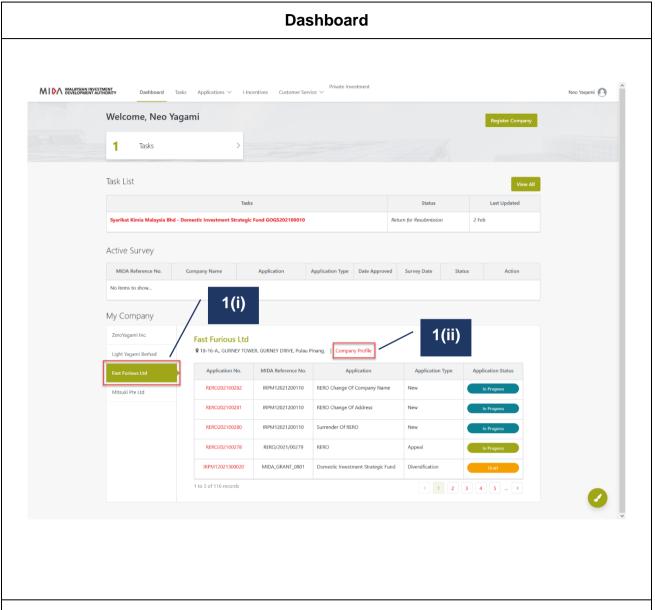


17. The system will redirect to the 'Section E – Declaration' page. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.8 Declaration).

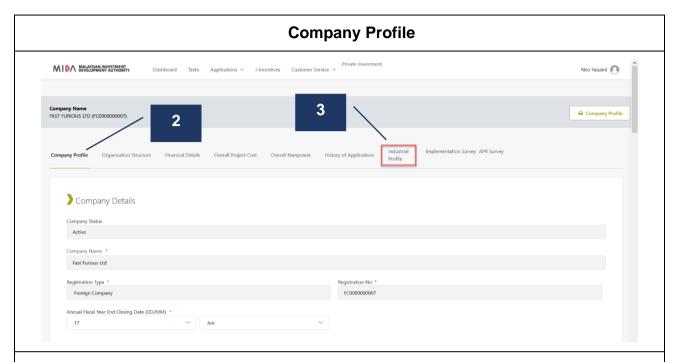
- 18. Click the [Save] button will only save the application form as draft.
- 19. Click the [Submit] button will allow user user to proceed with the submission.

4.3 Surrender of RE / RO

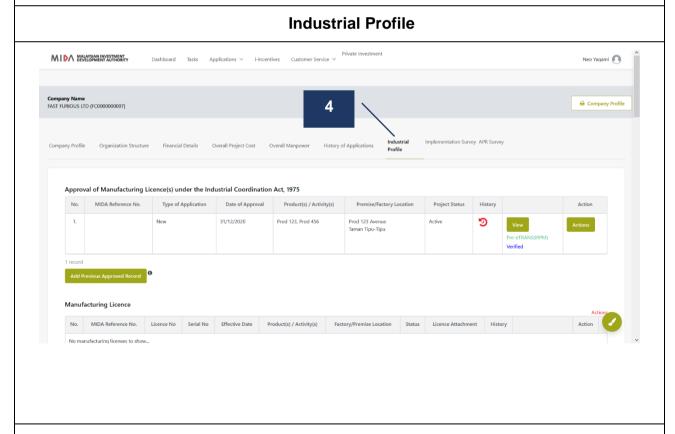


1. Start by:

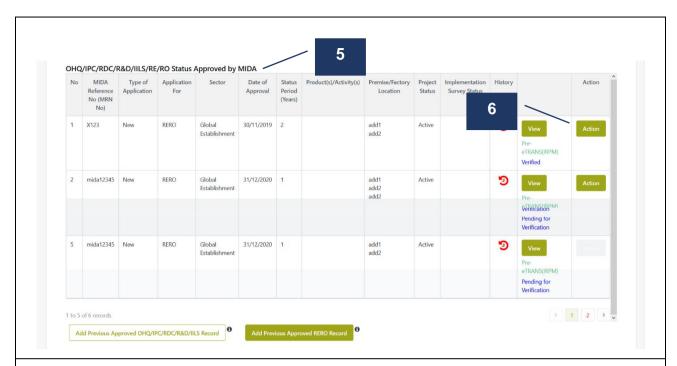
- i. Hover mouse to the "My Company" section Side Menu on the
 'Dashboard' page and select the preferred e.g:- [Fast Furious Ltd]
 Company profile.
- ii. In the selected company details, click on the [Company Profile] link.



- 2. System shall redirect to 'Company Profile' page.
- 3. Click the [Industrial Profile] tab.



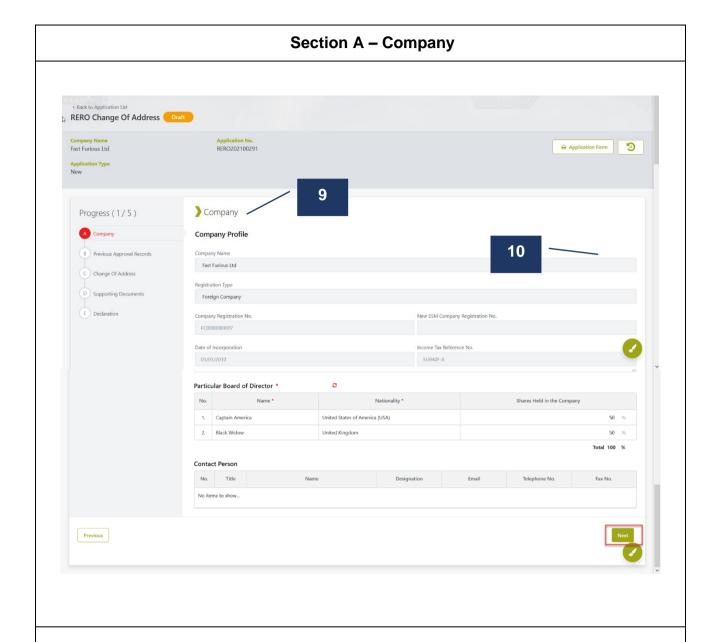
4. System shall redirect to 'Industrial Profile' page.



- Scroll down to view 'OHQ/IPC/RDC/R&D/IILS/RE/RO Status Approved by MIDA' table.
- 6. Click the [Action] button, this applicable only for approved and verified status.



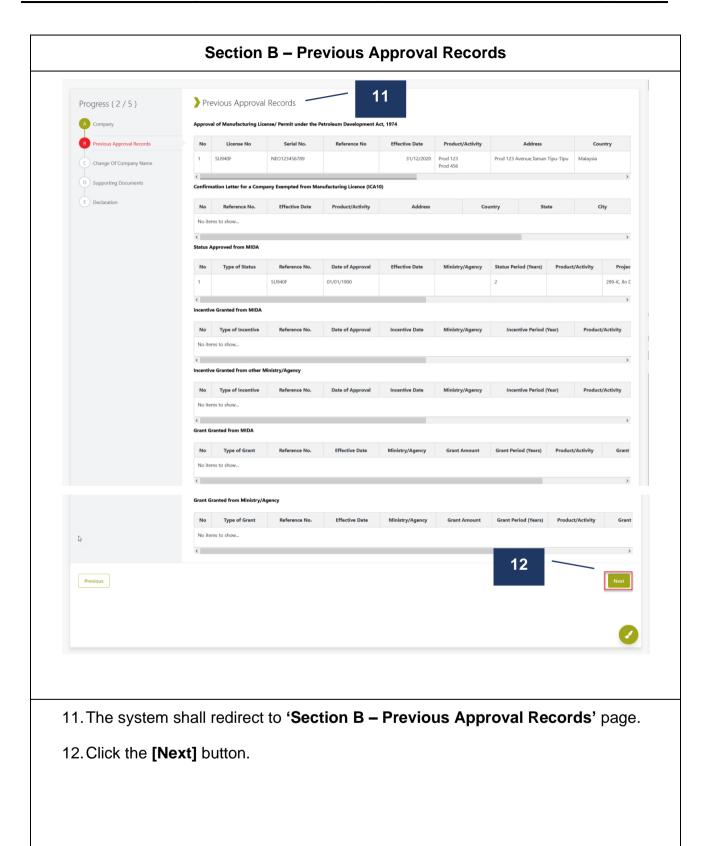
- 7. System shall display 'Application' option list.
- 8. Click the [Surrender of RERO] button.

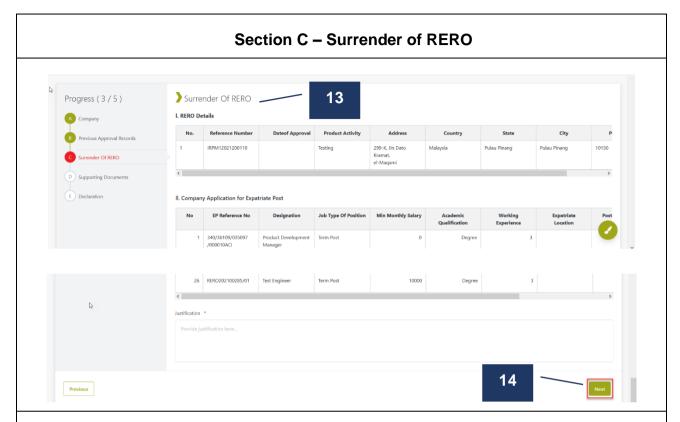


9. The system shall redirect to **'Section A – Company'** page, complete accordingly the required fields if any.

(Refer to Chapter 3 Common Sections for (All Application): 3.1 Company)

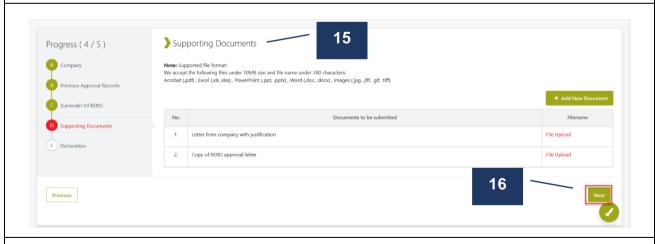
10. Click the [Next] button to proceed.





- 13. The system shall redirect to 'Section C Surrender of RERO page, complete the form accordingly.
- 14. Click the [Next] button.





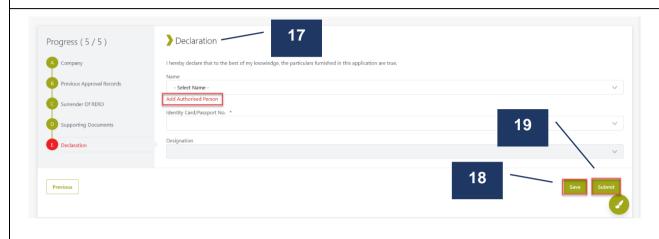
15. The system shall redirect to the 'Section D - Supporting Documents' page.

Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.7 Supporting Documents)

16. Click the [Next] button once complete data entry.

Section E – Declaration



17. The system will redirect to the **'Section E – Declaration'** page. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.8 Declaration).

- 18. Click the [Save] button will only save the application form as draft.
- 19. Click the [Submit] button will allow user user to proceed with the submission.